

Its hard to believe that spring has sprung and that warmer weather will soon be upon us (here's hoping).

You will have become more familiar with our site team by now and know that you can approach them if you have any questions. They will be happy to help.

Again, your feedback is really important to us. We continue to improve our processes and procedures by listening and acting on residents interaction with us.

Please see reverse side of this newsletter for a works progress update.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our teams safe during these uncertain times is our top priority. Our new systems of work will ensure we take every step possible to ensure the health and safety of every person we come into contact within the course of our daily work including staff, clients, residents, supply chain and general public.

We are working proactively to protect people in light of the risks of COVID-19, acting immediately to stop the spread of the virus.

Funded flexible learning

Newsletter training and development

An exciting partnership between United Living and Learning Curve Group means that you can access Training and Development which will help your personal development and career opportunities.

Funded Flexible Learning:

These programmes will develop your knowledge and skills which can help progress your employment opportunities and develop your levels of confidence via these nationally recognised qualifications. They are delivered through a Distance Learning Model so it is flexible to undertake.

What you will need and how to apply:

Your requirement is to have an internet connection and a laptop or computer to be able to do the courses. If you are interested please provide your name and email address as this will enable me to forward a link directly to you.

Contact: Sharon on 07388 944869 or e-mail:
Sharon.Douglas@UnitedLiving.co.uk

Site Team



Costi
Senior Site Manager



Leon
Resident Liaison Officer
07718 566 900
Or
0800 023 1735

**For out of hours
emergencies between
5.30pm – 8.00am, please
call**

01322 660226

What's the latest

All pre-works surveys are complete at Morland House. We continue to carry out these surveys in the other blocks and would ask anyone that hasn't booked, to call Debra on 01322 612 320 or 0800 023 1730 to book an appointment.

Last Month - March

Morland House: Window repairs began in March. All window and door frame elements exhibiting holes, due to exposure, will be face-filled where required with Repair Care Dry Flex SF and prepared in accordance with the manufacturer's instructions in readiness for decoration.

Roof Work: Survey and repair works have begun with all replacement ridge and hip tiles being mechanically dry fixed as specified.

Brickwork: Surveys have begun to identify and record the bricks that will require replacement.



Maclise House: Scaffold erection started this month and will take approximately 7 weeks to complete. This will enable us access to carry out the external works as described in the schedule of works.



This Month - April

Morland House: Timber repairs continue and are approximately 70% complete.

Maclise House: Scaffold erection will be complete this month enabling all elements of work to start including window surveys.

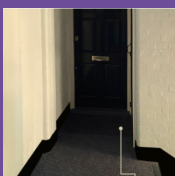
Roof Work: Survey and repair works will commence on completion of scaffold erection.

Brickwork: Surveys to identify and record the bricks that will require replacement to commence on completion of scaffold erection.

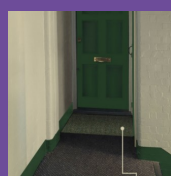
Communal decorations: Colour choice ballot

Following discussions with residents, an extra colour choice has been added to the existing ballot form. You will receive a revised copy shortly. Please return this in the pre-paid envelope provided.

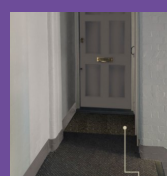
A sample board of all four colour combinations will be displayed on the fencing outside of the site compound at Gainsborough House.



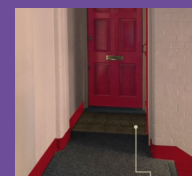
Black



Green



Grey



Red

An exciting opportunity for you in 2021

Build a career with VSS and United Living

Are you 19 - 24 years old?

Are you looking to start an exciting career as a Resident Liaison Officer?

Join our free traineeship and upskilling programme!

What you will get:

- Business Administration level 2 qualification.
- Customer Service level 2 qualification.
- Functional skills training and Digital Skills if required.
- 70 hours trade based work placement with United Living as a Resident Liaison officer.
- Learn on the job from professionals.
- Guaranteed job interview.
- Travel expenses paid.
- Certificate ceremony upon successful completion.

Course start date 19th April 2021.

Eligibility: Must be 19-24 years old, and unemployed .

To register your interest or to discuss, please email:

aamrin@vocationalsolutions.co.uk or call Anika on 0751 449 2407

Time to share

Millbank Estate is steeped in history. If you have any old photos/stories relating to the Estate, we would love to hear from you.

Please contact Leon, your RLO (details are at the bottom of page) and he will provide you with the information for you to forward on your contribution to next months newsletter.



Here are a couple of new and old photos. We look forward to sharing some of your stories and experiences.

Millbank Prison was a prison opened in 1816, originally constructed as the National Penitentiary, and which for part of its history served as a holding facility for convicted prisoners before they were transported to Australia. After 1842, Millbank was no longer used as a reformatory prison but accommodation for convicts who had been sentenced to transportation to Australia. Convicts were transported to Australia from the late 18th century until 1857 when courts needed a punishment which was not as extreme as hanging but more harsh than a fine. It is alleged by some people that the term 'POM' originated from the convicts' temporary status as 'prisoners of Millbank'.



Contact us

Your Resident Liaison Officer (RLO) Leon is here to support you and is your best point of contact. During the work he will make sure that your home is being respected and keep you well informed.

If you have any questions, call Leon on
0800 023 1735 or 07718 566 900
Alternatively email: WCCenquiries@unitedliving.co.uk