



Irving House

Westminster City Hall,  
64 Victoria Street, Westminster,  
London SW1E 6QP

housing.enquiries@westminster.gov.uk  
0800 358 3783

Date: 20 April 2020

**Ref: Z105**

Dear leaseholder

**Postponement of planned works – Irving House major works (project Z105)**

We understand the deep concern of residents about the coronavirus and are working with the Government, the NHS, our partners and a groundswell of fantastic local volunteers to help those most vulnerable in our communities and to slow down the spread of the virus.

We have plans in place to keep essential housing services running and are doing everything we can to ensure urgent requests are taken care of and prioritise those in most need. Find out more, stay up to date, volunteer and get help at [www.westminster.gov.uk/coronavirus](http://www.westminster.gov.uk/coronavirus).

In line with government advice on social distancing as a result of coronavirus, we have postponed all planned works to Irving House until further notice.

Some essential only elements of building work may continue where it's safe to do so in line with government advice, to ensure safety and maintain vital services to homes.

At this stage we do not know when works will be planned and rescheduled to start but we are reviewing the situation closely in line with government advice and will only plan out work to start onsite when it is safe to do so.

We will continue to engage with you and involve you in future plans, offering support through online consultation and one-to-one calls when required.

Please find enclosed more information within our FAQ guide and contact us on 0800 358 3783 or email [housing.enquiries@westminster.gov.uk](mailto:housing.enquiries@westminster.gov.uk) if you have any questions.

Westminster Connects links volunteers to those who need help. In the first instance, if you or anyone you know needs help as a result of coronavirus, please email us at



City of Westminster

westminsterconnects@westminster.gov.uk, call 020 7641 1222 or send us the details online at [www.westminster.gov.uk/ask-help](http://www.westminster.gov.uk/ask-help).

We hope our service can return to normal soon and thank you for your understanding and patience.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'N. Wightman'.

**Neil Wightman**  
Director of Housing  
Growth, Planning and Housing