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Resident Advocate

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Date: 21 September 2023

Ref: Millbank Major Works (S159)

Dear Resident,

MEMO Major Works (project S159) – carpet colour choice (Millais, Hogarth and Reynolds Houses)

Due to a supplier issue the carpet colour that was chosen in the ballot is no longer available. There is a European wide shortage on the material used to make new stock, therefore we have been left with no alternative but to use what the supplier has currently in stock.

Carl, United Living's Contracts Manager has contacted all of UL's suppliers to try and source the original colour and the nearest he was able to get to is Midnight (790) and is pictured below.



The delay in planning approval for the new flat entrance doors has meant that the carpet install was also delayed protecting the new carpet from any damage.

The carpet will be installed in the next few weeks, and you will be advised in advance of the actual date. If you have any questions, please contact me by email ljenkins1@westminster.gov.uk.

Yours sincerely

Lindsay Jenkins
Resident Advocate