



CITYWEST HOMES

To the residents of Hall and
Braithwaite Towers

Reply to:
Amoy Ing
Communications co-ordinator
Property Services
21 Grosvenor Place
London, SW1X 7EA

Tel: 0800 358 3783
Email: customerservices@cwh.org.uk

Date: 30 October 2018

Dear Resident,

**Re: Planned ventilation and fire safety works at Hall and Braithwaite Towers
(X254)**

Thank you to those residents who attended the introductory meeting held on the Monday 8 October 2018.

At the meeting we gave an overview of the works planned and explained the next stages before the work starts onsite.

Following the meeting we have put together a '*question and answer*' sheet for all residents. Please find it enclosed.

As these works progress, we will arrange more meetings to keep you informed. We will also regularly update the information about the works on our website:

www.cwh.org.uk/hall-and-braithwaite-X254

I will be happy to help if you have any questions and you can contact me by:

- Calling our Customer Services Team on 0800 358 3783 - ask to speak to Amoy Ing in the Property Services Team
- Emailing me directly at aing@cwh.org.uk.

Yours sincerely

Amoy Ing
Communications co-ordinator, Property Services Team