

Ventilation and fire safety works (Project X251)

October 2020



City of Westminster



Welcome to the Ventilation and fire safety works newsletter. The newsletter will provide updates of the major works we are carrying out in and around your homes. The work includes: Ventilation works (communal and in flat), fire stopping and replacement flat front entrance doors.

COVID-19 SAFE WORKING PRACTICES ON SITE

United Living have implemented safe ways of working to combat the spread of the COVID-19. Measures include;

- Mandatory social distancing, including distances marked out onsite.
- Signage and barriers will be put up to cordon off area of work.
- Appropriate personal protective equipment (PPE) for our teams.
- Enhanced cleaning in all work areas.
- Enhanced welfare and washing facilities at the site office.
- Staggered use of facilities, with a rota system for breaks to allow social distancing.
- Restrictions on travel to and from site, including managing deliveries of building materials.
- Additional welfare supervisors to manage social distancing.
- All initial surveys to be done over the phone or video call.
- Detailed safety checklist for any work due in your home.
- Individual discussion and agreement with you for any work planned in your home.

Site Team



Andrew

Site Manager
07966 581 393



Ahmed

Resident Liaison Officer
07803 509 946 or
0800 023 1722

Contact us

Your Resident Liaison Officer (RLO) Ahmed is here to support you and is your best point of contact. During the work he will make sure that your home is being respected and keep you well informed.

If you have any questions, call **Ahmed** on
0800 023 1722 or alternatively **07803 509 946**,
email: Ahmed.burhan@unitedliving.co.uk.

**For out of hours
emergencies relating to our
work please call:
01322 660226**

Works Last Month

Block	Prestart Survey	Licensed asbestos removal	Unlicensed asbestos removal	Emergency Lighting	Replace Front Entrance Doors
Brunswick Ct	✓	✓	✓	✓	
Dalkeith Ct	✓	✓	✓	✓	
Hide Tower	✓				



Works this month

Block	Prestart Survey	Comm. Ventilation	Emergency Lighting	Replace Front Entrance Doors
Brunswick Ct		✓		
Dalkeith Ct		✓	✓	
Hide Tower				
Semley House	✓			

You can find details of the project including all correspondence on the Westminster website using the following link: www.westminster.gov.uk/yourhousing/X251

IF YOU ARE A LEASEHOLDER AND INTERESTED IN BUYING A NEW FRONT ENTRANCE DOOR, PLEASE CONTACT AHMED BY FRIDAY 9TH OCTOBER 2020

Pre-start Surveys

Pre-start surveys continue for those who have made appointments. If you do not have an appointment please contact Ahmed on **07803 509 946**, or alternatively email Ahmed.Burhan@unitedliving.co.uk and he will arrange this for you.



Your Feedback

We really welcome your feedback on how we are doing and we would love it if you would take the time to tell us what you think. Good or bad – we want to hear it!

This will help us deliver the best service we can. Drop us a note into the suggestion box, which is placed in the ground floor lobby area, or talk to one of the site team when you see them.

Help is at hand

If you are feeling worried or isolated during this extremely stressful time. The following numbers may help you;

NHS Helpline if you are worried about health issues – phone 111

Covid-19 Helpline if you are worried you have Corona Symptoms – phone 119 for advice on how to book a coronavirus test

Samaritans – 116 123 help is available 24 hours
Police for non-emergency calls 101
for all emergencies 999