



Westminster City Council
64 Victoria Street
London SW1V 6QP
Tel: 0800 3583783
residentadvocates@westminster.gov.uk
Date: Thursday 30 November 2023

Ref: AC109 Major Works FRA

Dear Resident,

RE - Planned major works to Millbank: Landseer House, Lawrence House, Leighton House, Rossetti House, Ruskin House, Stubbs House and Turner House.

We would like to apologise for the delay in the progress of the project discussed during our introduction meeting in July 2022. Due to unforeseen reasons, we were unable to move forward.

We are pleased to inform you that we are now in a position to provide you with updates on the project. We value your input and would like to invite you to a meeting where we can share more details about the current status and the direction in which the project is heading.

What does the work include?

- New fire rated entrance doors to tenanted properties. Leaseholders have the option to opt out.
- Roof compartmentation and fire stopping.
- Installation of emergency lighting to some blocks.
- Creating five new lobby areas in Ruskin House & Turner House.

Contractor appointed to carry out the works

At the start of 2018, we entered a ten-year partnering contract with two contractors to deliver major works across the City. The contractor appointed to deliver the works in and around your home is United Living.

Start and end dates of the works

Based on the current timetable, we would expect United Living to be ready commencing the work in **June/July 2024**. The date may be subject to change depending on the weather conditions. We will confirm the date closer to the time.

Updates

We will write to update you at each stage, hold meetings and publish the relevant documents on our website for your information. Find all updates on our website -



<https://www.westminster.gov.uk/fra-remedial-work-millbank-estate-project-ac109>

Residents meeting

We are holding two meetings to outline the works proposed, ask for your feedback, answer questions, or address any concerns you may have. The meetings will be held in public and via Microsoft Teams:

We will confirm the details of the hall and invite you to the public meeting in January.

Friday 15 December 2023 via Teams.
Join on your computer, mobile app, or room device.

Meeting ID: 376 207 864 296
Passcode: Z73ABd

Send a message to residentadvocates@westminster.gov.uk to receive a link invitation.

We do hope you will be able to join us and look forward to seeing you at the meeting. However, if you are unable to attend and have any queries about the works, please get in using the details at the bottom of this letter.

Get in touch

If you have any questions regarding the works, please contact the Resident Advocacy Team by:

- Calling Westminster City Council Housing on **0800 358 3783** (freephone) - ask to speak to Phuong Doan in the Resident Advocacy Team.
- Emailing residentadvocates@westminster.gov.uk, please quote reference **'Project AE105'**.
- **Visit the website** <https://www.westminster.gov.uk/fra-remedial-work-millbank-estate-project-ac109>

Yours sincerely

Phuong Doan
Resident Advocate
Housing and Commercial Partnership