

## Questionnaire

### Carlton Vale estate – water pressure issues

**1. Do you have low water pressure in your property?**

Yes                  No                  Sometimes?

**2. If yes, how long has this been a problem?**

\_\_\_\_\_

**3. If yes, how much of a problem would you say this is? (1 being not much, 5 being a big problem)**

1                  2                  3                  4                  5

**4. If no, have you had a pump fitted to boost the water pressure in your property?**

Yes                  No

**5. Do you have a combination boiler?**

Yes                  No                  Not sure what system I have

**6. If no, what kind of heating / hot water system do you have?**

\_\_\_\_\_

**7. Do you have any concerns about the colour or quality of your water (i.e. rusty water)?**

Yes                  No

If yes, please give more detail \_\_\_\_\_

\_\_\_\_\_

**8. Have you reported any issues with your water to the TMO office or WCC repairs service in the past 12 months?**

Yes                  No

If yes, are you able to give the reference no. or approximate date?

\_\_\_\_\_

Please complete and return by Friday 13<sup>th</sup> January 2023.

Return hard copies to Mary Waterhouse, TMO office, 1 Helmsdale House