

Welcome to our latest newsletter. Work is now well under way in Morland, Maclise and Mulready House.

A work progress update can be seen on the reverse page.

United living have made a donation to Westminster Wheels. Please read all about the good work we are doing on Page 4 of the newsletter.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our teams safe during these uncertain times is our top priority. Our new systems of work will ensure we take every step possible to ensure the health and safety of every person we come into contact within the course of our daily work including staff, clients, residents, supply chain and general public.

We are working proactively to protect people in light of the risks of COVID-19, acting immediately to stop the spread of the virus.

Considerate Constructors Scheme

United Living are associate members of the Considerate Constructors Scheme. Any site or company registered with the scheme, and everyone working on a site or for a company, should act considerately towards all those affected by the work. Each site is monitored on a monthly basis.

I am happy to say that the site team at Millbank have recently, achieved a 40/50 score which is considered as "Excellent".

Well done!

Costi said "Thanks to everyone involved for helping to achieve this excellent fist score. Although an excellent score to be proud of, we are now looking at ways to be more innovative onsite within the project. My site team have worked hard to achieve this accreditation with CCS and it is a testament to our dedication, efforts and care of the entire team at Millbank Major Maintenance Work project"



Site Team



Costi
Senior Site Manager



Leon
Resident Liaison Officer
07718 566 900
Or
0800 023 1735

Pre-work surveys

We continue to carry out pre –works surveys estate wide and would ask anyone that hasn't booked, to call Debra on 01322 612 320 or 0800 023 1730 and she will be happy to make the appointment for you.

For out of hours
emergencies between
5.30pm – 8.00am, please
call

01322 660226

Works progress update

Morland House:

Minor external window repairs are ongoing. Internal window repair surveys commenced 17th May 2021.

Roof and brickwork surveys are now complete. (Awaiting planning decision regarding the replacement brickwork).

Communal electrical work is also complete.

Following the on-line resident's session the in-flat lateral mains work started on 17th May 2021.

There are several stages involved in the work as outlined below:

- install mini-trunking 4 (MT4) from the front door to the meter position.
- Cables will be installed and connected to the REC2 isolator next to the meter.
- Installation of the new entry phone cable in mini-trunking (MT1) up to the existing position.
- Disconnect the old lateral mains and connect the new.
- The entry phone handset will be installed and commissioned at the same time.

The in-flat works will take between 2 to 4 hours.

These works will create some dust and noise. We will do our best to keep this to a minimum and we will clean up at the end of each day.

Maclise House:

External window surveys are complete.

Roof and brickwork surveys are complete. (Awaiting planning decision regarding the replacement brickwork).

Minor external window repairs are ongoing.

Mulready House:

Scaffold erection started 6th May 2021 and will take approximately 6 weeks to complete. This type of work can be noisy. Rest assured we will do our very best to keep this to a minimum and to keep you well informed.

Estate Wide:

Brickwork surveys to all blocks, ground floor level have been completed.

Colour choice ballot results (Morland House)

1st (Black 18 votes), 2nd (Grey 13 votes), 3rd (Green 4 votes) and 4th (Red 1 vote).

Further results will be published in the next months newsletter.

Feedback

Your feedback is very important to us and it will be used to improve our services and procedures.

Please email: WCCenquiries@unitedliving.co.uk and let us know how we are doing.

We would like to thank you for your ongoing support whilst the major works are being carried out.

Donation made to Westminster wheels

Six bikes have been donated to Westminster Wheels, a project that aims to provide young people training for a career in the cycle industry.

Through the programme, unemployed Westminster residents aged 17-24 years old are offered accredited training that can lead to a six month job at Westminster Wheels. Training covers bike maintenance, customer care, employability and health and safety.

Jacqueline Noon, Social Value Manager at United Living Property Services, said: "It was a real pleasure donating the six bikes to Westminster Wheels to support the fantastic work they are doing for the community. Donations such as this help train local people and provide real employment and personal development opportunities. We are proud to have provided much needed resource. Thank you to all staff who made a donation to this wonderful cause."



Barney at Westminster Wheels said: "Very thankful to United Living, as donations are the lifeblood of Westminster Wheels to help train the young people in the industry."

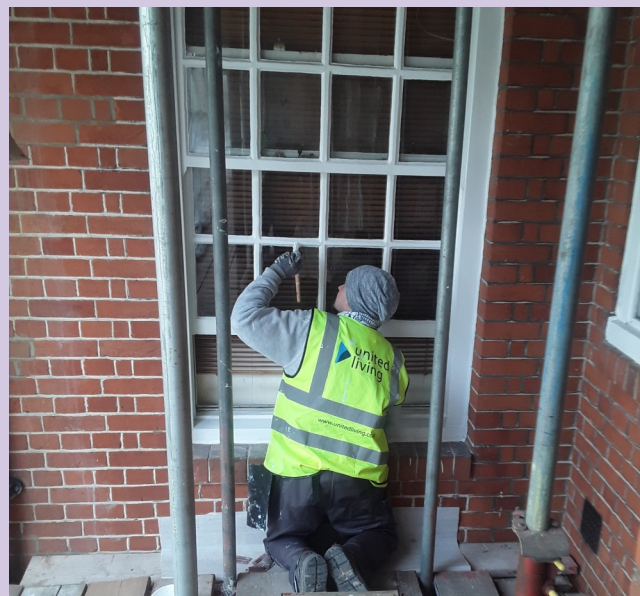
**If you would like to donate to this project, please visit <https://bit.ly/3xqyxMP>
Westminster Wheels is developed by Westminster City Council with Groundwork London
and Cycle Confident.**

Work in progress

Scaffold: Maclise House



External window repairs



Contact us

Your Resident Liaison Officer (RLO) Leon is here to support you and is your best point of contact. During the work he will make sure that your home is being respected and keep you well informed.

If you have any questions, call Leon on
0800 023 1735 or 07718 566 900
Alternatively email: WCCenquiries@unitedliving.co.uk