

Welcome to our latest newsletter, the second this year. We hope that these have helped to keep you updated with the latest news and provided you with up to date information.

The monthly newsletters are a great way to express our successes and equally to embrace any opportunities for improvement.

Your feedback is very important to us and we hope that with your input, we can continually improve our services.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our teams safe during these uncertain times is our top priority. Our new systems of work will ensure we take every step possible to ensure the health and safety of every person we come into contact within the course of our daily work including staff, clients, residents, supply chain and general public.

We are working proactively to protect people in light of the risks of COVID-19, acting immediately to stop the spread of the virus.

Site Team



Costi
Senior Site Manager



Leon
Resident Liaison Officer
07718 566 900
Or
0800 023 1735



More information

You can find details of the project including all correspondence on the Westminster website using the following link:

<https://www.westminster.gov.uk/millbank-estate-major-works-project-s159>



For out of hours
emergencies between
5.30pm – 8.00am, please
call

01322 660226

What's the latest

Pre-works survey appointments:

We continue to carry out the pre-works surveys estate wide. These surveys are integral to the project. If you have not already made your appointment, please call Debbie on **01322 612320** or **0800 023 1730** and she will be happy to book this for you.

Scaffolding: Morland House and Maclise House:

The scaffolding to Morland House is now complete and we are due to start erecting the scaffold to Maclise House.

We are very mindful that many of you have lots of lovely planters and ornaments. Although we, United Living are happy to temporarily move these on your behalf, we cannot accept any liability for breakages. For this reason, you may wish to temporarily relocate these yourselves.

Door Surveys:

We started to book the front entrance door surveys on 9th February and managed to survey approximately 20 properties per day, bearing in mind that our supplier is based in Scotland. This was quite an achievement for Debbie, UL Administrator and our RLO Leon. Well done both.

A door sample can be seen in the MEMO Office when open to residents.

External Surveys - Morland House:

External surveys are starting, including some minor roof, brickwork and window repairs.

External Surveys - Maclise House:

External surveys will start in April 2021

Please note that programme dates are subject to change.

Communal Decorations: Colour choice ballot

If you have not already received our letter, we will be writing to you with a communal decorations, colour ballot form, for you to complete with the colour combination of your choice.

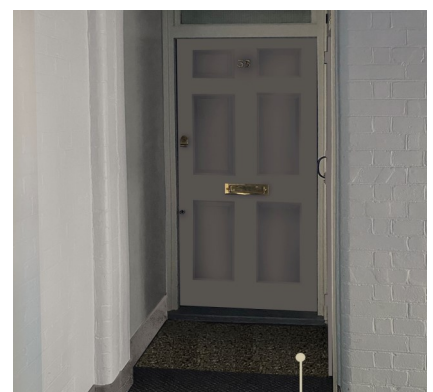
Please would you be kind enough to complete the form and return this in the pre paid envelope provided. The winning colour combination for each building will be displayed by way of a poster in your block. **Please see below colour choices.**



Option 1: Green



Option 2: Red



Option 3: Grey