

April /May 2021

Thank you for taking the time to read our newsletters. Our site team work closely with Westminster City Council to ensure residents are provided with the information and support they need whilst refurbishment works are carried out in their homes.

We hope that since starting the major works at Lisson Green Estate, you have become familiar with the site team.

You may have already met Denise. She recently started with us, replacing Bayazid ,who is taking some time off at present.

Remember, they are here to help you.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our team's safe is our top priority. We have a number of measures in place and can confirm that these measures are Covid-19 secure and in line with government guidelines.

Funded flexible learning

Newsletter training and development

An exciting partnership between United Living and Learning Curve Group means that you can access Training and Development which will help your personal development and career opportunities.

Funded Flexible Learning:

These programmes will develop your knowledge and skills which can help progress your employment opportunities and develop your levels of confidence via these nationally recognised qualifications. They are delivered through a Distance Learning Model so it is flexible to undertake.

What you will need and how to apply:

Your requirement is to have an internet connection and a laptop or computer to be able to do the courses. If you are interested please provide your name and email address as this will enable me to forward a link directly to you.

**Contact: Sharon on 07388 944869 or e-mail:
Sharon.Douglas@UnitedLiving.co.uk.**

Pre-works surveys/Ventilation works

If you have not already booked your survey, please contact Debra on **01322 612 320** or **0800 023 173** to arrange a suitable appointment.

If you are shielding or self-isolating , please contact Debra so that we can update our records.



Romeo:

Site Manager



Shirajul:

Assistant Site Manager



Denise:

Resident Liaison Officer

07515 919 736

or

0800 988 2030

**For out of hours
emergencies between
5.30pm – 8.00am, please
call**

01322 660226

Progress so far

| Blocks | Pre-work surveys | Loft Insulation | Comm. Decs. | Comm. Lighting | Vents | Window repairs | Front Doors | Asphalt Repairs |
|-------------|------------------|-----------------|-------------|----------------|-------|----------------|-------------|-----------------|
| Estate Wide | ✓ | ✓ | ✓ | | ✓ | | | |
| Tickford | | | | | | | ✓ | |
| Simpson | | | | | | | ✓ | |
| Padbury | | | | | | | | |
| Swanbourne | | | | | | | | ✓ |

Pre-works Surveys: Surveys are on going estate wide and are approximately 85% complete.

Ventilation Works: The in flat ventilation works continue and are 95% complete.

There are a number of properties that require an element of bathroom, building works and we are currently working on these.

The cleaning of the ducting and risers to all blocks have been completed.

Flat front entrance doors: We have been replacing the front entrance doors to all tenanted properties in Simpson and Tickford House and have completed approximately 80% of these.

If you live in either of these blocks and do not have an appointment, please call Debra on 01322 612 320 or 0800 023 1730 to arrange a convenient time for us to attend.

Communal decorations: Decorations to Linslade, Horwood, Tickford, Simpson, Padbury and Olney House are almost complete.

Residents of the remaining blocks will shortly receive a letter and ballot form, with a choice of colours to choose from. Please complete and return this, in the pre-paid envelope provided. **Don't miss out!**

Please ensure to complete and return the form within 7days of receipt of the letter.

Feedback

Your feedback is very important to us and it will be used to improve our services and procedures.

Please email: WCCenquiries@unitedliving.co.uk and let us know how we have done.

We would like to thank you for your ongoing support whilst the major works are being carried out.



Welcome to the Team

Denise has recently started with United Living as a Resident Liaison Officer, working on the Lisson Green Major Works Project.

Denise has over 15 years experience, working in planned maintenance and reactive repairs within the social and corporate housing sector.

She has a passion for organising various resident initiatives, ranging from coffee mornings, dementia awareness, fitness classes and was involved in "Playing for Success" at the Oval Cricket Ground, Lambeth, an out-of-school-hours project funded by the Department for Children, Schools and Families.

Denise is very passionate about wellness and living a healthy lifestyle. She trains regularly and was involved in hosting fitness classes for Muslim ladies in the community and over 40's.



I am sure you will see Denise out and about, visiting residents. If you see her, say hi.

More information

You can find details of the project including all correspondence on the Westminster website using the following link:

[Lisson Green Estate Major Works \(project V120/B\) | Westminster City Council](#)

The Regent's Canal passing Lisson Green Estate: The canal crosses an area just north of central London, England. It provides a link from the Paddington Arm of the Grand Union Canal, 550 yards (500 m) north-west of Paddington Basin in the west, to the Limehouse Basin and the River Thames in East London. The canal is 8.6 miles.

The Canal & River Trust: Have launched a new considerate towpath campaign 'Share the Space, Drop your Pace'. The campaign calls for all those who use London's towpaths to follow a new Greenways Code and to help keep our historic network of waterways safe and pleasant for everyone to share.



Walking the Regents Canal: Starting in Little Venice and finishing on the River Thames, this 9-mile walk along the length of Regent's Canal is one of London's best-kept secrets. For the most part you'll hardly even notice the city around you on a walk that's mostly hidden from the surrounding buildings.

Regents Canal cycling route: This route starts in Regent's Park before moving onto the Regent's Canal towpath. The route snakes its way through the enclosures of London Zoo, offering glimpses of the resident tigers, warthogs, wallabies and more. The route then loops back on itself towards Camden Market, where you can pick up a bite to eat before ending the ride back in Regent's Park.



We would love to hear from you

Maybe you would like to offer your feedback on works that have been carried out in your home, during the major works programme.

Your feedback is extremely important to us.

You may also want to share some memories of your time living on the Lisson Green Estate.

You can do this by emailing:

WCCenquiries@unitedliving.co.uk

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