



**Millbank Estate**

Westminster City Hall  
64 Victoria Street  
London SW1E 6QP

housing.enquiries@westminster.gov.uk  
Tel : 0800 358 3783

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**Ref: Project Number: AC109**

Dear resident,

**Fire Safety Works Millbank Estate (project AC109) - Invitation to residents meeting**

We are pleased to tell you that we are planning a range of works to Millbank Estate. This is known as Major Works. Major Works are large, planned works, such as repairs or renewal to the exterior and communal parts of buildings.

**Proposed works**

We have carried out some initial inspections of your building to establish what needs to be done. Based on these first surveys, the works proposed are:

- Installation of new fire rated front entrance doors.
- Roof compartmentation.
- Fire stopping.
- Installation of emergency lighting to some blocks and creating five new lobby areas in Ruskin House and Turner House.

**Contractor appointed to carry out the works**

At the start of 2018, we entered a ten-year partnering contract with two contractors to deliver major works across the City. The contractor appointed to deliver the works in and around your home is United Living.

**Start and end dates of the works**

The project is at the first stage of the preparatory works, and we don't have exact dates now. However, based on the current timetable, we would expect United Living to be ready to start these works on beginning of **October 2022**.

We will write to update you at each stage, hold meetings and publish the relevant documents on our website for your information.



### Major works stages

Major works projects need a considerable amount of organising before they start. There are several stages that need to happen before the works start, including formal consultation with leaseholders via a Section 20 Notice of Estimate. We have produced a guide to major works to explain what to expect at each stage of a project, including our commitments to you and how you can help or get involved.

You can read the guide by visiting [www.westminster.gov.uk/housing/major-works](http://www.westminster.gov.uk/housing/major-works). If you would like a paper copy of this guide, please get in touch using the details below.

### Residents meeting

We are holding a meeting to outline the works proposed, ask for your feedback, answer questions, or address any concerns you may have. The meeting will be held on:

**Wednesday 15 June 2022 at Millbank TMO, Reynolds House, Erasmus St, London SW1P 4HP.**

We do hope you will be able to join us and look forward to seeing you at the meeting. However, if you are unable to attend and have any queries about the works, please get in using the details at the bottom of this letter.

### Next steps

After the meeting we will send a summary of the key points raised for the benefit of those not able to attend.

If you would prefer to receive updates about these works via email, rather than post, please get in touch to ensure you are added to our email update list. Please be assured that your email will only be used for the purpose of updates about these works.

You can contact us by:

- Calling Westminster City Council Housing on **0800 358 3783** (freephone) - ask to speak to **Phuong Doan** in the Resident Advocacy Team.
- Emailing [housing.enquiries@westminster.gov.uk](mailto:housing.enquiries@westminster.gov.uk), please quote reference project **AC109**.

Yours sincerely

**Phuong Doan**  
Resident Advocate