



CITYWEST HOMES

## Residents of Scottish Towers

Reply to:  
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Dear Resident,

### **Major works update to Scottish Towers: Edinburgh, Falkirk and Glasgow Houses (projects P160 and P160a)**

Thank you for your patience while we plan the major works to your home.

The major works project at Scottish Towers, **project P160**, is a priority and work is expected to start onsite in 2019.

However, before then it has become necessary to carry out work to the emergency lighting in your block. The three tower blocks at Scottish Towers have no functional emergency lighting in the corridors and staircases. This means that if there were a failure of existing lighting at night, the corridors would be left in darkness.

Although the emergency lighting work was originally included in the major works project P160, we have made the decision to prioritise this element of work and it will be done as a separate project first (**project P160a**).

Please find enclosed a '*question and answer*' sheet with further details of the work under this project P160a and works to the main contract P160.

#### **Next step: residents meeting**

We understand that residents have been expecting the major works project for a number of years and there is some frustration with the delays to this project starting onsite.

We will write to you shortly to invite you a residents meeting. The purpose of the meeting is to provide you with further information on what work is involved under both projects, how it may affect you and the approximate timescales.



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If you have any questions about the planned works, I will be happy to help. Please contact me by:

- Calling our Customer Services Team on 0800 358 3783 - ask to speak to Amoy Ing in the Property Services Team
- Emailing me directly at [aing@cwh.org.uk](mailto:aing@cwh.org.uk)

We appreciate your help and cooperation with our ongoing work to ensure your safety.

Yours sincerely

**Amoy Ing**

Property Services Communications Coordinator