

Welcome to our December newsletter. The last year has been a busy one. As we draw closer to the end of the year, we would like to thank you for your co-operation over the past 12 months. We will continue to do our best to keep any disruption to a minimum and would like to wish you all a very Happy Christmas and a Happy New Year.

Please see overleaf for a project update.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our teams' safe during these uncertain times is our top priority. Our new systems of work will ensure we take every step possible to ensure the health and safety of every person we come into contact within the course of our daily work, including staff, clients, residents, supply chain and general public.

Great effort Team

What a great effort from the United Living property Services Team, who alongside members of the local community, volunteered for the afternoon helping to clear the grounds at St. Johns Wood Church Gardens, Westminster.

Well done everyone!



Site Team



Frazer

Site Manager

07703 835 820



Ahmed

07803 509 946



Debra

Project Administrator

01322 612 320

Christmas Shut Down

We will be closing the site for the christmas period from Friday 23rd December 2022 and re-opening on Tuesday 3rd January 2023

If during this time you have an out of hours emergency, relating to our works, please call 01322 660 226

United Living would like to wish you all a Happy and peaceful Christmas

Works Update

The ventilation works are progressing well in Brunswick and Dalkeith Court and are finally drawing to a close.

Brunswick and Dalkeith Court's: In the communal areas of Brunswick and Dalkeith Court's, our teams are currently carrying out the reinstatement of the ceilings previously opened to accommodate the installation of the Ventilation Duct and Damper Installations. New Service hatches are also being fitted along corridors to improve the general aesthetic appearance. Please accept our apologies for any inconvenience caused during our works.

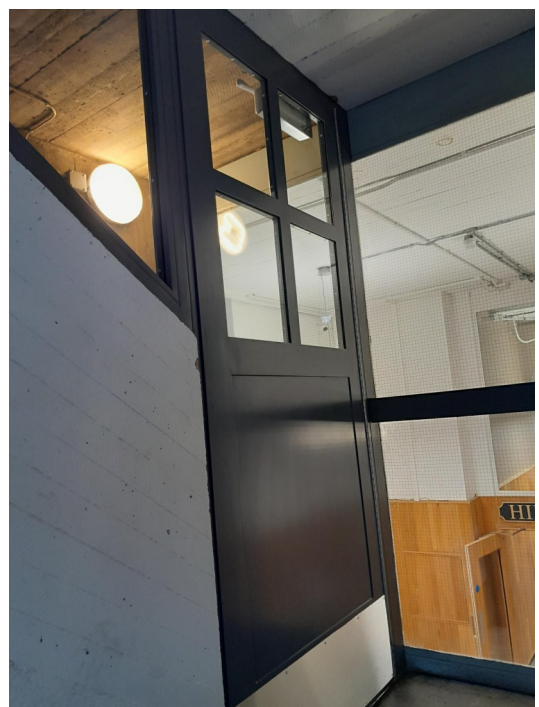
We continue to try and gain access to individual properties to clean ducting routes and install new valves (Or ventilation grills as appropriate). Access to your property is paramount in order to enabling the whole systems to balance. If you have not had your ducting cleaned at this point, please contact the UL delivery team at the earliest opportunity. Your assistance in this matter would be very much appreciated.

This would be followed by a service to each property to check the ventilation levels. We realise that this can be an inconvenience and would like to thank everyone, who has invited us in to their homes to carry out this work.

Hide Tower: Work to individual properties to install new ventilation valves commenced in the middle of November 2022. By the end of the calendar year, United Living will have completed installations to approximately 45% of the block. Thank you to all those that have granted us access to date. If you have not yet received your appointment to carry out these works, our resident liaison team will be in touch soon. Again, thank you to all for your assistance.

A new Fire Exit Door has also been fitted to the 1st floor stairwell of the north staircase.

Hide Tower has recently benefited from newly installed bike hangers. These were supplied courtesy of United Living as part of our ongoing commitment to social value across the borough of Westminster.



Merry Christmas