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partnership with



City of Westminster

23 September 2024

**Dear Resident**

**Major Works Project AE107 Dartington House - Roof replacement of and installation of new photovoltaic panels works.**

**Start of work – Monday 7 October 2024.**

We are pleased to inform you that Dartington House has been selected for the following works to be carried out:

- Roof replacement
- New photovoltaic panels

This will help make your building more energy efficient as the panels will produce electricity for your building to use. Photovoltaic panels look very similar to solar panels but are installed for the conversion of thermal energy into electricity, while solar panels convert solar radiation into heat.

Dartington House has been selected, as your newly replaced roofs have a waterproof membrane and thermal insulation, and the installation of the panels will cause no damage to the new roofs.

**What are the benefits of the work?**

- Reduce residents contribution towards the communal energy bill.
- There is no charge for the installation of the panels.
- Help reduce carbon footprint for residents' homes.
- Generate sustainable energy for your building to use.

**Which blocks are included in the programme?**

- Dartington House

**What are the potential start and end dates?**

The programme of works will start in October and is expected to be completed by March 2025, but this could be sooner.

**Timetable for the work – site compound and scaffold**

The first scaffolds will be erected at Dartington House on Monday 7 October 2024 which are small tower scaffolds for gaining access to the roof. These will be erected and dismantled and then moved around the estate throughout the works programme.

We will begin setting up a **site storage compound on 7 October**. The compound will be located at the back of Dartington House on the grass area.

All site containers will be fenced off and secured. The scaffolds will be secured and alarmed where possible to ensure your safety, however, we would also request your assistance with the below:

Please make sure:

- Children do not play beneath or climb on the scaffold.
- Close and lock your windows when you are not at home.
- Inform your home contents insurance company about the scaffold.
- Call the police if you notice any intruders on the scaffold.

### **How will the work affect me?**

Other than seeing our operatives in the surrounding areas and the intrusion of scaffolding over communal entrances or near windows, we do not expect the works to affect you as they are being carried out on top of the main roof.

There may be occasional noise, but we are not expecting anything of notable concern.

Our working hours are 8am – 5pm Monday to Friday and Saturdays 8am – 5pm (by appointment of WCC). Please accept our apologies for any inconvenience caused while the works are being carried out.

### **More information and contact details**

We will keep you updated throughout the duration of the works with regular updates as required.

If you have any further questions regarding these works, please contact Katie Andrews, Axis's Resident Liaison Officer (RLO) on 07714199540 – Free phone number 0800 066 5580 or via email at: [Katie.Andrews@axiseurope.com](mailto:Katie.Andrews@axiseurope.com)

Yours faithfully,

Katie Andrews  
Resident Liaison Officer  
Axis Europe