**Reply to:** Lindsay Jenkins Property Services Team

Tel:0800 358 3783Email:customerservices@cwh.org.ukWeb:www.cwh.org.uk

Date: 14 February 2019

Dear

## Churchill Gardens (phase 6) and Russell House major works (project T168)

Thank you to those residents that attended the meeting on 22 January 2019 to discuss the planned major works to your home.

I would like to reassure residents that Westminster City Council is committed to the planned major works programme for Churchill Gardens (phase 6) and Russell House.

Enclosed with this letter is a list of questions and answers that were asked at the meeting.

CityWest Homes has issued United Living with a Pre-commencement Order. This allows them to carry out more detailed surveys on the blocks, so you may see operatives in and around your block in the coming weeks.

It was agreed after the meeting that future meetings for Russell House will be held separately to those of Churchill Gardens (phase 6).

We realise that getting resident engagement right on major works projects is crucial to the success of any project, and we look forward to working with you throughout the project to make this happen.

If you have any questions, you can contact me by calling 0800 358 3783 and ask to speak to me or email <u>lienkins@cwh.org.uk</u>.

Yours sincerely

Lindsay Jenkins Communications coordinator