

**Residents of:
Edinburgh, Falkirk and
Glasgow Houses**

Reply to:
Amoy Ing
Communications co-ordinator
Property Services
21 Grosvenor Place
London, SW1X 7EA

Tel : 0800 358 3783
Email: customerservices@cwh.org.uk

Date: 14 March 2019

Dear Resident,

Major works update to Scottish Towers: Edinburgh, Falkirk and Glasgow Houses (projects P160 and P160a) and Lanark Road (P160)

Thank you to those residents who attended the surgery held on the Thursday 28 February 2019.

At the surgery we gave an overview of the works planned and explained the next stages before the work starts onsite.

Following the surgery we have put together a '*question and answer*' sheet for all residents. Please find it enclosed.

As these works progress, we will arrange more meetings to keep you informed. We will also regularly update the information about the works on our website: www.cwh.org.uk/p160

I will be happy to help if you have any questions and you can contact me by:

- Calling our Customer Services Team on 0800 358 3783 - ask to speak to Amoy Ing in the Property Services Team
- Emailing me via at customerservices@cwh.org.uk

Yours sincerely



Amoy Ing
Communications co-ordinator, Property Services Team