

Morgan House, Lillington Gardens Estate

Planned Boiler Room Works

Lillington Gardens Estate
London
SW1V 2LF

Planned Works notice, Lillington Gardens Estate (project AD920)

Dear Resident

We are writing let you know about an important project we have planned for the heating system in the Lillington Gardens Estate. As you may know, some of the heating equipment is now very old, around 50-60 years old. This means that repairs have been needed more often lately because the old pipes are wearing out.

To prevent further problems and to ensure that the heating system remains reliable, we need to make some changes. We are planning a project called AD920, which will involve separating parts of the system and reducing the pressure. This will help the old pipes last longer and make it easier for us to add new, more eco-friendly technology in the future.

By doing this work, we will not only improve the reliability of the heating system, but also help to reduce costs, lower the risk of faults, and improve resident comfort. Additionally, we will be able to comply with new regulations and reduce our carbon emissions, as part of our commitment to becoming a net-zero carbon borough by 2040. We will be monitoring the temperature and other factors using special sensors, which will help us to identify areas where we can make further energy efficiency improvements, such as replacing windows or adding insulation.

We are currently planning to start the works 24th July which will involve preparation works in the first instance which will be closely followed by site set up, during this period there will be no disruption to your services. Our expected finish date for the entire project will be October.

Your dedicated Resident Liaison Officer is Abigail Thompson, and she is available from Monday to Friday, 9am until 5pm on **07377 937996**.

Alternatively, you can contact the GEM call centre number on **0208 985 0409 option 4**. We will also be assigning a project manager, and we will update you with their details once they have been confirmed. When the works start GEM's site office will be situated adjacent to the Morgan House Plantroom entrance.

We understand that this work may cause some inconvenience, and we will do our best to minimize any disruptions. If you have any questions or concerns about this project we will be organising regular resident meetings, in the meantime please do not hesitate to contact us with any questions you may have. We are committed to ensuring that the Lillington Gardens Estate remains a comfortable and reliable place to live for all residents.

Yours faithfully,
Darren Gamble
Contracts Manager
GEM Environmental Building Services