

Welcome to our February 2022 newsletter which is intended to keep you informed on the progress of major works at Maclise House. We would like to welcome Ahmed to the team who will be taking over from Denise as the Resident Liaison Officer on the Millbank Estate. We are also pleased to introduce Shirajul as the new Site Manager on the project. If you see Ahmed or Shirajul around, please introduce yourself to them.

COVID - 19 WORKING PRACTICES ON SITE

Keeping you and our team's safe is our top priority. We have a number of measures in place and can confirm that these measures are COVID-19 secure and in line with Government guidelines

Major Works Updates

We appreciate the delays have caused a great deal of frustration and inconvenience, and would like to apologise for this. We can assure you that we are working in partnership with Westminster City Council to progress the works and complete within the proposed programme dates. See the revised dates on page 2.

All the relevant building consent approvals have now been received, and works can progress without any further delays.

Window Repairs: We are continuing to carry out the window repairs to the block. If you have not booked your window repair appointment, please contact Ahmed, and he will be happy to book your appointment in with you.

Electrical Works: Phase one of the electrical installation to the communal areas is complete. We are currently carrying out the in-flat electrical surveys, please contact Ahmed to book your survey.

Roofing Works: We would like to apologise for the delay to these works, this was due to the cold weather conditions. We have also been delayed by the discharge of planning condition.

Site Team



Andy
Senior Site Manager



Shirajul
Site Manager



Ahmed
Resident Liaison Officer
07803 509 946

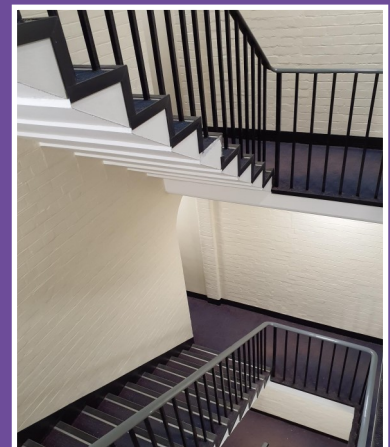
For out of hours
emergencies
relating to our work
please call:
01322 660226

Major Works Programme Dates

The works are now underway and please be assured that we are doing everything possible to move the job forward. We anticipate the completion of these works and the commencement of the scaffold strike to start from the 28th of February, these works will take approximately 4 weeks to complete. We will of course keep you updated with any information that might affect these dates.

All external works to be completed to the block by week commencing 16th of May 2022.

The communal decorations to the block are near completion. We hope you agree that the communal areas looks much brighter.



Quality Management

Throughout the delivery of the works, quality spot checks are regularly carried out by experienced members of Westminster City Council (WCC). Before completion and handover of the works, United Living and WCC will carry out a full inspection of the works and we will also invite the residents to attend a block walkabout.

We really welcome your feedback on how we are doing and we would love it if you would take the time to tell us what you think. Good or bad we want to hear it!

This will help us deliver the best service we can. Drop us a note into the suggestion box, which is placed in the ground floor lobby area, or talk to one of the site team when you see them.

**Your
Feedback**