

Reply to: Martina Brown
Resident Relations South Team
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Date: 25th August 2016

Dear Resident,

Re: Internal and External Repairs, Decorations and window replacement on the Wharnccliffe Gardens Estate – contract R103

CityWest Homes plans to undertake external refurbishment work at Wharnccliffe Gardens estate under contract R103. These plans include the replacement of windows on the estate.

CityWest Homes has received planning permission to install Upvc windows on the estate and is installing 3 pilot windows at Wharnccliffe Gardens community hall.

There are three types of windows being installed to match the types of windows that are currently on the estate. These options being installed are:

- Fully reversible window
- Tilt and Turn window
- Outward opening casement window

Symphony will be installing the windows on Wednesday 31st August and we would encourage residents to view the windows at one of the drop in sessions detailed below. These events have proved to be successful on other estates enabling residents to understand what they need to know about proposed works.

The drop in sessions will be held on **Tuesday 13th September** between **2pm – 4pm** and **6pm – 8pm** and again on **Wednesday 14th September** between **10am – 12pm** and **6pm – 8pm**. Wharnccliffe Gardens community hall is located at Birch Vale Court, Pollitt Drive, NW8 8JF.

If you are unable to attend one of the sessions, but have some questions please do not hesitate to contact me either by telephone on 020 7245 2534 or email mbrown@cwh.org.uk



CITYWEST HOMES

Yours sincerely

Martina Brown

Resident engagement and consultation co-ordinator