

Foss House,
Carlton Hill,
London NW8 9UY

Resident Advocate Team
Westminster City Council
64 Victoria Street
London
SW1E 6QP

Your Reference: **AE108 Foss House
Roof Renewal**

Date: 25 September 2024

Dear Resident,

Major Works Update – AE108 Foss House Roof Renewal Works

Thank you for your patience while we work on our plans to deliver the major works to the roof at Foss House.

Whilst we anticipated that works would commence in the autumn of this year, the start to the works have taken longer than we initially expected.

This is because the Council's Commissioning Team are continuing to undertake a thorough review of the proposal of works and costings. This often takes place to ensure that they meet the requirements of the Client Brief and represent value for money for leaseholders and the Council alike.

As we raise queries about costings, the discussions can get protracted, which is not uncommon.

I am sorry that this has taken longer than we initially expected, and I will endeavour to update residents every 3 months once I receive further information.

We will also be launching a website, which will have up to date information on the pending works. Once the website has been launched, information will be sent out to all leaseholders.

Contact

If you have any queries regarding the planned works, please contact me on the details below:

- Call Westminster City Council (Housing) on 0800 358 3783.
Ask to speak to Paula Forrester in the Resident Advocacy Team.
- Email the Resident Advocacy Team at residentadvocates@westminster.gov.uk
- Please quote reference **AE108 Foss House Roof Renewal for the attention of Paula Forrester**

All other housing enquiries should be directed to our Contact Centre in the usual way.

Once again, we thank you for your patience.

Yours sincerely,

Paula Forrester

P Forrester

Resident Advocate | Housing and Commercial Partnerships
Westminster City Council
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64 Victoria Street
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0800 358 3783
www.westminster.gov.uk