



City of Westminster

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housing.enquiries@westminster.gov.uk
0800 358 3783

Date: 16 April 2020

Ref: **V120/V120B**

Dear Resident

Temporary suspension of major works at Lisson Green – internal repairs, decorations and ventilation (project V120/V120B)

We understand the deep concern of residents about the coronavirus and are working with the Government, the NHS, our partners and a groundswell of fantastic local volunteers to help those most vulnerable in our communities and to slow down the spread of the virus.

We have plans in place to keep essential housing services running and are doing everything we can to ensure urgent requests are taken care of and prioritise those in most need. Find out more, stay up to date, volunteer and get help at www.westminster.gov.uk/coronavirus.

In line with government advice on social distancing as a result of coronavirus, we have temporarily suspended the major works project at Lisson Green Estate until further notice.

All homes and working site areas have been made safe, secure and weatherproof by United Living. There will be regular health and safety checks of the work areas including areas with fencing and storage.

At this stage we do not know when the works will restart but we are reviewing the situation closely in line with government advice and will only carry out work onsite when it is safe to do so. We will continue to engage with you and involve you in future plans, offering support through online consultation and one-to-one calls.

Please find enclosed more information within our FAQ guide including advice and support for leaseholders about advance payments made to date or due.

You can contact us on 0800 358 3783 or email housing.enquiries@westminster.gov.uk if you have any questions and access the latest updates about your planned works project online at www.westminster.gov.uk/yourhousing/v120



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Westminster Connects links volunteers to those who need help. In the first instance, if you or anyone you know needs help as a result of coronavirus, please email us at westminsterconnects@westminster.gov.uk, call 020 7641 1222 or send us the details online at www.westminster.gov.uk/ask-help.

We hope our service can return to normal soon and thank you for your understanding and patience.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'N. Wightman'.

Neil Wightman
Director of Housing
Growth, Planning and Housing