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Dear

Millbank Estate major works (project S159) – questions and answers

In April, work on planned major works projects were postponed due to COVID-19, including the planned work at Millbank Estate. We appreciate your understanding and patience while we focused on helping our most vulnerable residents including those with emergencies.

During this time, we continued to engage with residents about the project, hosting a series of online information sessions in conjunction with United Living and the Vincent Square Ward Councillors.

Thank you to everyone who was able to join one of the sessions. We know that online sessions are not ideal for everyone. For the benefit of all residents please find enclosed a summary of the questions raised during these sessions or by e-mail/ telephone.

An update on the major works and planned start on site date, will be sent to you in the coming weeks. This will include the project information booklet, which details the planned works and contact details for the onsite team.

If you have any questions or would like more information, please contact me on 0800 358 3783 or housing.enquiries@westminster.gov.uk. Alternatively, visit the project webpage www.westminster.gov.uk/yourhousing/S159

Yours sincerely

Lindsay Jenkins
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