

Westminster City Council
64 Victoria Street
London SW1V 6QP

Tel: 0800 3583783
housing.enquiries@westminster.gov.uk
Date: 7 November 2022

Ref: Martlett Court Major Works (project T154)

Dear Resident,

Martlett Court Major Works (project T154)

We met with residents in September 2022 and carried out a block-by-block walkabout and held an evening meeting the same day. They were arranged to update residents on the progress of the project and answer any questions they had about the planned works.

Enclosed with this letter is the Questions and Answers that were asked during those sessions. If you have any subsequent questions, please contact Lindsay Jenkins using the contact details below.

During the meetings we explained the challenges the construction industry is experiencing, labour shortages, supply chain issues and cost uncertainties relating to inflation and increases in material prices.

This has led to a reluctance from suppliers to provide and commit to costs for works that are due to be delivered in 2023 and is delaying our major works term contractors progressing projects to the Service Provider Proposal stage.

We are therefore unable to guarantee a start date of March 2023. We know this is disappointing news but would like to assure you Westminster City Council is working in partnership with United Living to do everything possible to alleviate the delays.

Despite this, we would like to keep our promise and meet with you in November, to answer any further questions, you may have at this stage.

Residents' Drop-In – Wednesday 23rd November 2022 6.30pm to 8pm

You are invited to join us for an informal drop-in session, you are welcome to attend at any time during this time slot, the teams from Westminster City Council and United Living will be there to answer any questions.

Venue: Church of Scotland, Russell Street, WC2B 5EZ

Next steps

As soon as we have an update on the progress of the Service Provider Proposal from United Living, we will write to you. In the meantime, please don't hesitate to contact me if you have questions.

Major works stages

Major works projects need a considerable amount of organising before they start. There are several stages that need to happen before the works start, including formal consultation with leaseholders via a Section 20 Notice of Estimate. We have produced a guide to major works to explain what to expect at each stage of a project, including our commitments to you and how you can help or get involved. You can read the guide by visiting www.westminster.gov.uk/housing/major-works. If you would like a paper copy of this guide, please get in touch using the details below.

More information

If you would prefer to receive updates about these works via email, rather than post, please get in touch to ensure you are added to our email update list. Please be assured that your email will only be used for the purpose of updates about these works.

You can contact me by:

- Calling Westminster City Council Housing on 0800 358 3783 - ask to speak to me in the Resident Advocacy Team.
- Emailing ljenkins1@westminster.gov.uk, please quote reference project Martlett Court T154.

We hope to see you on Wednesday 23rd November 2022.

Yours sincerely

Lindsay Jenkins
Resident Advocate
Growth, Planning and Housing