

Welcome to our February 2022 Newsletter which is intended to keep you informed on the progress of works at Lisson Green Estate.

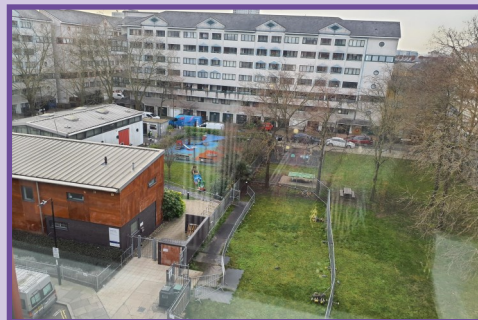
United Living and Westminster City Council would like to thank you for your support, co-operation and patience whilst works are ongoing.

COVID - 19 WORKING PRACTICES ON SITE

Keeping you and our team's safe is our top priority. We have a number of measures in place and can confirm that these measures are COVID -19 secure and in line with Government guidelines

Works Update

We appreciate that the delays to the programme of works have caused some level of frustration. Unfortunately with the Covid—19 pandemic our subcontractors have been significantly impacted by a

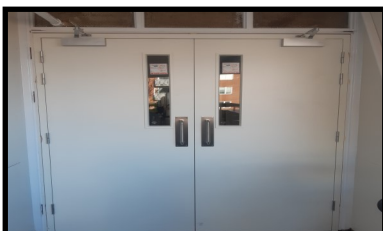


number of industry wide issues, unfortunately this has caused delays to our original timescales in regards to the programmed works.

The major works project has a provisional date for completion of March 16th 2022. we will of course keep you updated and advise if this date changes.

Fire Risk Assessment

Fire Risk Assessment programme works remain ongoing, these works include fire stopping and communal fire door replacements. The Fire Risk Work will be ongoing until late summer 2022. These works will be contained to the communal loft areas only.



Site Team



Romeo
Snr Site Manager



Denise
07515 919 736
Resident liaison Officer



Debra
Project Administrator
01322 612320

For out of hours
emergencies
relating to our work
please call:
01322 660226

February 2022

External Wall Insulation

We have completed the jet washing of the EWI (External wall insulation) at Lavendon House. This has been done to remove the smoke damage and soot to the exterior of the building. We hope you will agree that this has improved the overall appearance.

We are continuing with the floor repairs to Verney Court communal areas and hope to complete these works by 28th of February. Other blocks will follow, we will of course keep you updated on this.

We would like to thank you for your continued support during these major works.



Resident Liaison Surgeries

If you need to contact Denise, she is available on the telephone numbers provided, during office hours, Monday-Thursday 8am-5.30pm and Friday 8.00am-4.30pm

If you would like to arrange an appointment, to meet with Denise to discuss any issues Denise will be available each Wednesday between the hours of 10.00am-12.00pm

Please call to make an appointment.

**Your
Feedback**

Feedback

We really welcome your feedback on how we are doing and we would love it if you would take the time to tell us what you think. Good or bad – we want to hear it!

This will help us deliver the best service we can. Just let the site team know if there is anything you need to talk to with regards to the work.

If you are feeling worried or isolated during this extremely stressful time. The following numbers may help;

Help is at hand

NHS Helpline if you are worried about health issues – phone 111

Covid-19 Helpline if you are worried you have Corona Symptoms – phone 119 for

advice on how to book a coronavirus test

Samaritans – 116 123 help is available 24 hours