

**Reply to:**

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Dear

**Brunel estate ventilation works feedback from resident meeting (project X253)**

Thank you to all of you who were able to join us at the recent residents' update meeting on 4 December 2018.

At the meeting, we gave an overview of the works planned and explained the next stages before the work starts onsite.

Enclosed is a questions and answers sheet of the queries raised at the meeting.

As our plans progress for these works, we will arrange further meetings to keep you informed. You can also refer to our website at any time, as this will be regularly updated with all relevant information regarding the works: [www.cwh.org.uk/x253](http://www.cwh.org.uk/x253)

If you have any questions about the planned works that are not covered in the questions and answers sheet, please contact me and I will be happy to help.

You can call our customer services team on 0800 358 3783 and ask to speak to Daren Townsend in the property services team, or you can email me directly at [dtownsend@cwh.org.uk](mailto:dtownsend@cwh.org.uk)

Yours sincerely



**Daren Townsend**  
Property Services Communications