

Resident Advocacy Team  
Westminster City Council  
64 Victoria Street  
London  
SW1E 6QP

Lillington and Longmoore  
Garden Estate

Customer Reference –  
Lillington and Longmoore Major Works Drop in

Date: 2<sup>nd</sup> February 2024

Dear Resident,

### **Lillington and Longmoore Major Works Drop in Session**

I am pleased to announce that we will be holding a major works drop in event for residents living on the Lillington and Longmoore estate. The event will be an opportunity to display the planned works due to take place on the estate.

We are taking this approach because there are a large number of major works projects, either on site or are being planned for the estate. They include, security improvements, fire safety improvements, leak prevention work and work to the heating and hot water system (known as PDHU).

We will have staff and contractors on hand to help you with any queries that you may have about the works and how they could impact on your or where you live. We will also have colleagues from other teams that work on Lillington and Longmoore estate including housing management, antisocial behaviour and leasehold services.

#### **When and where**

We planning to display each of the major works' projects in a '**market stall**' approach.,

The drop in event will be held in the community centre, under Morgan House:

**Date:** Tuesday 20<sup>th</sup> February 2024

**Time slot:** 4 to 7pm

#### **Next Steps**

We have produced a guide for residents that would like to find out more about major works. You can get your copy by visiting [www.westminster.gov.uk/housing/major-works](http://www.westminster.gov.uk/housing/major-works).

We will also have a major works frequently asked questions FAQ sheet and a list of the major works available on the day.

If you would like a paper copy of this guide, please get in touch using the details below.

A flyer for the display event will also be published in the block notice boards. We will also arrange a briefing for scheme managers looking at Charlwood House and Parkinson House.

**Get in touch.**

If you have any questions regarding the display event, please contact Paula Forrester from the Resident Advocacy Team by:

- Calling Westminster City Council Housing on **0800 358 3783** (freephone) - ask to speak to Paula Forrester in the Resident Advocacy Team.
- Emailing [residentadvocates@westminster.gov.uk](mailto:residentadvocates@westminster.gov.uk), please quote reference: '**Lillington and Longmoore Major Works Drop in**'.

Yours sincerely

*P Forrester*

**Paula Forrester  
Resident Advocate  
Growth, Planning and Housing**