

November/December 2021

Welcome to our end of year newsletter. The site team have been very busy and have received instructions from Westminster City Council to complete additional works at Lisson Green Estate. Please see overleaf for more details.

We hope that you all enjoy the Christmas break and would like to wish you all a Merry Christmas and a very Happy New Year. Details of our site closure dates can be found below.

If you have an elderly neighbour that may be alone? Why not pop in for a cup of tea and a chat. This could really make a difference.

COVID-19 SAFE WORKING PRACTICES ON SITE

Keeping you and our team safe is our top priority. We have a number of measures in place and can confirm that these measures are Covid-19 secure and in line with government guidelines.

Christmas Holidays

Our site will be closed from:

24th December 2021 - Tuesday 4th January 2022

For out of hours emergencies relating to our works

Please call 01322 660 226

Customer Feedback

Your feedback is very important to us. We would like to hear from you.

WCCenquiries@unitedliving.co.uk

A Fulmer House resident recently wrote "Denise was so helpful, kind and professional it was a pleasure to speak to her. I would like her wonderful service to be on record, please".

Resident Liaison surgery's

If you need to contact Denise, she is available on the telephone numbers provided, during office hours, Monday-Thursday 8am-5.30pm and Friday 8am-4.30pm

If you would like to arrange an appointment, to meet with Denise to discuss any issues Denise will be available each Wednesday between the hours of 8am-12pm

Please call to make an appointment.

Site Team



Romeo

Site Manager



Denise

Resident Liaison Officer

07515 919 736

Or

0800 988 2030



Debra

Project Administrator

01322 612 320

Or

0800 023 1735

Progress so far (Revised completion date: Early February 2022).

Window Repairs: Complete estate wide.

Ventilation Works: These are in excess of 90% complete with just a handful of properties to access.

Loft Insulation: Complete estate wide.

Communal Windows: Communal window works are in progress.

Communal Redecorations: Decorations estate wide are nearing completion with only Tickford House north staircase outstanding.

Front Entrance Doors: The door installations are now complete, including all snagging.

Guttering: Guttering works are almost complete with only Kimble and Verney Houses outstanding.

External Wall Insulation: (EWI) We are presently working at Hardwick House and expect the scaffold to be dismantled by the end of December 2021.

Replacement Flooring: The replacement flooring is complete in Kimble House. This block has been used as a benchmark, which I am pleased to say has been approved by Westminster City Council (WCC). WCC have now instructed United Living to commence with the flooring estate wide. We will update you nearer the time when we have a definitive start date for each block.

Fire Risk Assessments (FRA): These works will shortly restart estate wide following the updated fire risk assessment programme (Fire Risk Assessment's assess all the common parts of a building in order to meet the fire assessment risk requirements, in line with government guidelines) as we have now received instructions from WCC to recommence works estate wide.

Drainage Works: Having received an instruction from WCC for additional drainage works that were discovered following the completion of initial drainage repairs. We will update you with a definitive start date.

Bin Stores: Repairs and redecorations to the bin stores are now complete.

External Works: The redecoration of the railings and rendering are almost complete with some minor snagging works to be done.

Canopy Repairs: Lower level Canopy Works are ongoing.

More Information

You can find details of the project including all correspondence on the Westminster website using the following link:

www.westminster.gov.uk/lisson-green-estate-major-works-project-v120b

For out of hours emergencies relating to our work please call 01322 660 226.

Charity Football Match 1st July 2021: Cheque Presentation

What a great day this turned out to be. Enjoyed by everyone, from participants to those that came to watch the event unfold.

Teams were made up of United Living, sub contractors and the London Tigers.

Not just a great day in terms of community spirit but the event managed to raise £760.

There was much deliberation as to who should benefit from the money raised as there are so many deserving charities, but eventually it was agreed that the following charities should benefit:

Safi's Kitchen: Safi opened Safi's kitchen because he is disabled and found it very difficult to eat well and healthily, so he decided to use his skills as a Michelin Star Chef to help the elderly and people in the community by offering them a real restaurant experience.



Food Cycle: Food Cycle Marylebone provides a free three course meal to anyone living in the community and also provides takeaway boxes for those that do not feel comfortable staying for a sit down meal. The meal offers support to people living locally in the Lisson Grove and Church Street Ward areas, those that are isolated and in food poverty.

Four Feathers: The Four Feathers provides youth work programmes for children and young people 8yrs-25yrs in the Church Street and Bryanston & Dorset Wards to develop in a positive way, a way that engages them through inclusive activities such as informal education, sporting, community outreach work and cultural and community events.

London Tigers: An award-winning charity working with disadvantaged communities across London and beyond, offering pathway opportunities in sports and wellbeing—weekly grassroots football, local leagues, Saturday development program, holiday workshops, youth projects, little tigers program, girls development program and pathway system to the 1st team.



A big thank you to everyone that participated in the event.

We hope that the money raised will make some difference to those that rely and benefit from these charities.

Lisson Green Estate A Blast from the past 2021



I think the photos say it all!