



Westminster City Council
64 Victoria Street
London SW1V 6QP

Tel: 0800 3583783
housing.enquiries@westminster.gov.uk

Date: 26th June

Ref: Major Works AA801

Dear Resident,

St Lukes Court planned lift replacements project AA801 – Update and invitation to meeting.

We wrote to you in September 2022 about the plans to upgrade your lift, we are pleased to say that we are now ready to move forward with those plans. The new lift will enhance the overall speed, sound, reliability, and the fire safety of the lift. The lift work will be carried out by our long-term lift contractor, Precision Lifts. We expect to start the work later this year and we expect the work to take between 8-10 weeks to complete.

Using the Stairs

Residents will have to use the stairs while the lift is being replaced. If you think this will be a problem for you or someone in your household, please contact me as soon as possible at the number above or at **residentadvocates@westminster.gov.uk** and we can assess what arrangements you may need. On 15th June, I came to St Lukes Court to talk to residents about access needs during the work. Thank you to all those I spoke to; I have made a note of the issues that were raised.

Your questions answered

If you have questions about the work, we are holding an online information session, via Zoom, to outline the work, how it may affect you and to give you the chance to ask any questions. The details of this session are below:

Login: <https://zoom.us/join>

Date : 4th July 2023

Time: 18.00

Meeting ID: 886 5485 6372

Passcode: 340596



City of Westminster

After this information session, we will also formally consult with leaseholders and send a Section 20 Notice of Estimate detailing the planned work, reasons for it and identify leaseholders' estimated costs for the work.

In the meantime, if you have any questions or comments, please do not hesitate to contact me on 0800 358 3783 or housing.enquiries@westminster.gov.uk.

Yours sincerely

Sarah McCarthy
Resident Engagement and Advocacy Manager