

Notting Hill
Carnival
2024

Sunday 25 to
Monday 26 August
**Residents'
Guide**



City of Westminster



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

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All information is correct at the time of printing.
Please refer to your council's website for the latest information:

**Kensington
and Chelsea**
rbkc.gov.uk/carnival



SCAN ME

Westminster
[westminster.gov.uk/
notting-hill-carnival](http://westminster.gov.uk/notting-hill-carnival)



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Welcome to Notting Hill Carnival 2024

Notting Hill Carnival is one of the world's most vibrant and diverse cultural events. It is not just a festival but a testament to the rich tapestry of Caribbean culture that has become an integral part of London's identity.

This year, we are excited to bring you an even more spectacular Carnival, filled with the colours, sounds, and flavours that make this event unique, immersing you in the joyous spirit of Carnival.

Our community of performers, artists, volunteers, and supporters have worked tirelessly to ensure that this year's Carnival is once again an unforgettable experience. We are committed to celebrating our heritage while embracing new and innovative expressions of culture.

We extend our heartfelt thanks to the residents of Notting Hill for their unwavering support and hospitality. Your cooperation and enthusiasm are essential to the success of this celebration, and we deeply appreciate your patience and understanding.

As we dance through the streets of Notting Hill, let's remember the roots of this festival – a powerful expression of freedom, unity, and resilience. Enjoy the music, savour the food, and join in the celebrations that make the Notting Hill Carnival a symbol of togetherness and joy.

On behalf of the board, our advisory council, and the Notting Hill Carnival Ltd team, I wish you all an amazing Carnival.



Matthew Phillip

Chief Executive, Notting Hill Carnival Ltd.

Message from the Leaders

of Kensington and Chelsea Council and Westminster City Council

Notting Hill Carnival is a vibrant celebration of community, culture and fun. As the largest street festival in Europe, it's no surprise that it attracts thousands of people from across London and the UK.

Held in Kensington and Chelsea and parts of Westminster, our boroughs fully support the Carnival organisers and work closely with them and community partners to ensure a safe and enjoyable experience for everyone. We also understand that the Carnival weekend can have a big impact on those who live and work in the area. That's why we have partnered with the organisers in holding several resident drop-in sessions prior to Carnival so that we can continue our commitment to minimising disruption and improving the experience for everyone each year.

This booklet provides all the essential information you need for the Carnival bank holiday weekend. From handy contact details to parking restrictions, transport hubs, practical advice and tips so that you have a safe and fun Carnival. As ever, hundreds of our officers and support staff will be helping to run this huge event.

We thank you and appreciate your patience and co-operation whilst we support and facilitate one of London's most iconic cultural events. Celebrating our rich local history and supporting our vibrant communities are at the heart of our core values. That's what makes Notting Hill such a special place.

We hope Notting Hill Carnival will once again be a success this year.



Cllr Elizabeth Campbell

Leader of Kensington and Chelsea Council



Cllr Adam Hug

Leader of Westminster City Council

Supporting residents

The councils aim to support residents over Carnival through these main roles:



Street traders

To make sure street traders at Carnival meet the necessary safety and legal standards.



Litter and cleaning

To pick up litter, clean the streets and get the area back to normal as soon as practically possible after Carnival.



Toilets

To provide toilets for the event where possible.



Music and noise

To agree permission for music to be played during the event and monitor noise levels.



Traffic and parking management

To support the management of traffic around the area.





Post-Carnival residents meeting

- ▶ **Thursday 5 September** – The Tabernacle, 35 Powis Square, W11 2AY
You can drop-in at any time between 7pm and 9pm.

Road closures and parking restrictions

To help with safety during Carnival, a number of road closures and parking restrictions are enforced.

Most roads within the Carnival area will be closed from 6am on Sunday 25 August to 6am on Tuesday 27 August.

- ▶ Please note, the majority of the parking restrictions will begin at 11.59pm on Saturday 24 August through to 6am on Tuesday 27 August.
- ▶ Please check signage or the website for further information.
- ▶ Only Carnival floats, pre-authorized event vehicles and emergency vehicles will be allowed into the area during these times.
- ▶ Residents who wish to remove their vehicles from the Carnival area should do so the night of Saturday 24 August.
- ▶ The police will be checking all vehicles entering the area and surrounding streets and non-event vehicles will not gain access.
- ▶ Please leave it as late as possible before driving vehicles back into the area.
- ▶ Please remember to check for any other vehicle restriction times on the roads around you before starting your journey, as these may impact your route out of the area.
- ▶ Map of traffic exclusions and the parade route (see page 9).

Important



Please check your council's website for details of the restrictions (see information on the next page).

More information

Kensington and Chelsea

- ▶ There will be localised road closures on Saturday 24 August between 11am and 12am (midnight) in and around Kensal Road to facilitate the Panorama event.
- ▶ Kensington and Chelsea also enforces waiting restrictions in Pembridge Ward and parts of Norland Ward and Campden Ward on Sunday 25 and Monday 26 August.
- ▶ Temporary warning signs will be displayed, so please look out for these.

Full details of traffic exclusions in K&C

 rbkc.gov.uk/carnival



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Westminster

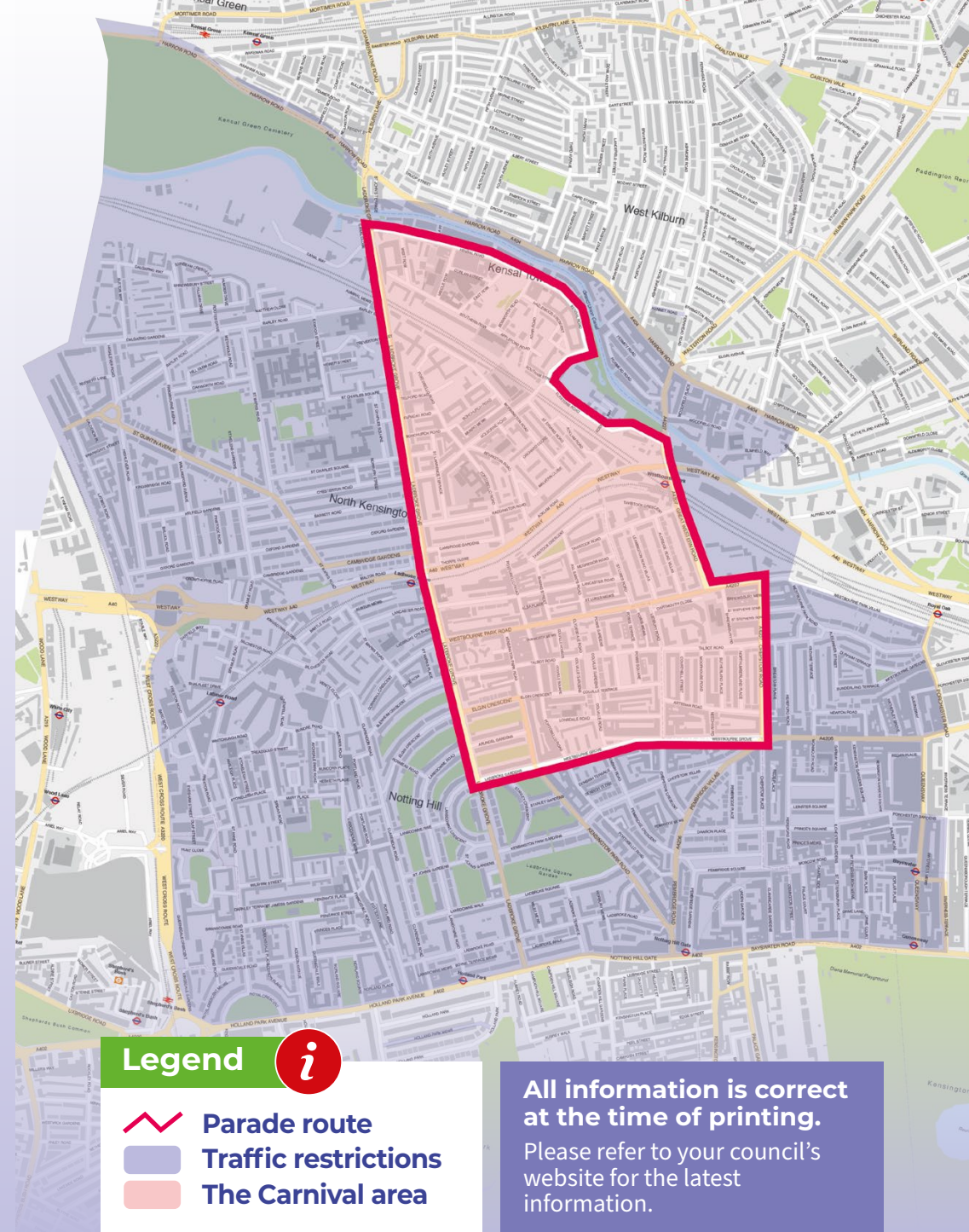
- ▶ Parking restrictions will begin on some streets from Wednesday 21 August.
- ▶ Parking suspension signs will be made visible in key areas of activity and safety zones around two weeks before Carnival.
- ▶ Extended parking hours will be provided to protect resident parking north of the Carnival area.

Full details of traffic exclusions in WCC

 westminster.gov.uk/notting-hill-carnival



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Legend



-  Parade route
-  Traffic restrictions
-  The Carnival area

All information is correct at the time of printing.

Please refer to your council's website for the latest information.

Roads with restricted access

A number of roads across the Notting Hill Carnival event area will be closed to the public to help with crowd management, or to host event support infrastructure such as tents. These roads will be cordoned off with barriers.

As part of this year's review of operational plans for Carnival 2024 by the event organiser and its strategic partners, the police will focus on its core policing role rather than stewarding and staffing barriers. A full review of these restricted roads has resulted in the decision to open some (see below) to on-foot Carnival goers.

This change will allow for greater freedom of movement and less crowding issues across the event area. Police officers and event stewards will remain present on the event footprint throughout the operating hours of Carnival to ensure a safe and successful event.

These roads will be open this year to Carnival goers. Residents and businesses have been notified of these changes.

In Kensington and Chelsea

- ▶ Athlone Place
- ▶ Bonchurch Road
- ▶ Faraday Road
- ▶ Lancaster Road
(all sections will be open)

In Westminster

- ▶ St Stephen's Gardens South

To see which roads **remain closed** to the public, with managed access for residents and businesses, please refer to your local Council's website.

ID for Access

If you live in any of these roads that remain closed, you will be asked to present a form of ID at the barrier point showing your name and address. Acceptable ID is a bank statement, council tax statement, utility bill or driving licence. If you live on one of these roads and have planned visitors during Carnival that need access, you will need to present your ID when liaising in person with those staffing the barrier to facilitate your guests' access.

Carers' Access

If you live in a road with restricted access and have council-provided carers, they will automatically receive a letter to authorise access at the barrier.

If you have private care including a relative who provides support and needs to visit during Carnival, please contact the Carnival phone line for whichever borough you reside in, to order an access letter.

Kensington and Chelsea

- 📞 020 7361 3868, weekdays 9am to 5pm
- ✉️ carnival@rbkc.gov.uk

Westminster

- 📞 020 7641 2390, weekdays 9am to 5pm by Friday 23 August
- ✉️ carnival@westminster.gov.uk

Road and property clean-up

Rubbish will be cleared each night from the main Carnival area.

- ▶ Timings of nightly clean-ups are subject to police advice on suitable times to start. Main roads and areas around transport hubs take priority for the clean-up.
- ▶ Barriers and signs will be removed by the police and contractors in the week after the event.
- ▶ A free cleaning service is offered for residents with a basement affected during Carnival.
- ▶ This is not offered for free where resident-organised Carnival activity or street trading has taken place. Council officers record addresses of any such activity to determine eligibility for this service.

Kensington and Chelsea

The Tuesday rubbish and recycling collections will move to Wednesday 28 August.

If you have authorised Carnival activity on your premises and want to register for a basement clean, charges are:

- ▶ Basic sweep, litter clearance: **£30**
- ▶ Including pressure wash: **£75**

Register for the free or charged service by 5pm on Thursday 29 August via our online form or call us on the number below:

rbkc.gov.uk/contact-us/report-problem/report-problem-street

020 7361 3001 (weekdays 9am to 5pm)

More information

rbkc.gov.uk/carnival

Westminster

You can register online for our free Notting Hill Carnival cleaning service for your garden and/or stairs or basement if directly accessible from the street.

If you have had Carnival activity on your premises and want to register for a deep clean of your basement/stairs, the charge is:

- ▶ Pressure wash: **£75**

Register for the free or charged service by 11.59pm on Friday 30 August (for a guaranteed date sign up by Thursday 22 August).

Please see the online form or call us on the number below:

westminster.gov.uk/notting-hill-carnival/garden-clearance-service

020 7641 2000 – **Option 1** (6am to 6pm Monday to Friday).

More information

westminster.gov.uk/notting-hill-carnival

Toilets

Temporary toilets are positioned around the Carnival area and will be installed from Wednesday 21 August.

Parking suspensions are put in place to facilitate this.

In situating the toilets, we try to achieve a balance between catering for the requirements of the event and the needs of residents. We appreciate your understanding.

For more information, please see the Event Map on pages 22-23.

Street trading

Every year, traders offer food, drink and accessories. They are regulated to ensure that what they offer is safe and meets food safety standards and other requirements.

- ▶ Council officers ensure that licensed stallholders stop trading at the time specified on their licence, and do not continue trading beyond that time.
- ▶ Every year we work to improve our waste and recycling processes. We work with our traders and contractors leading up to, during, and after the event.

Kensington and Chelsea

Carnival trading – 10am to 8pm

Street Trading Office

✉ carnivalstreettrading@rbkc.gov.uk

🌐 rbkc.gov.uk/carnival

Westminster

Carnival trading – 10am to 7pm
(8pm at Maida Hill Market)

Licensing Service

✉ carnival@westminster.gov.uk

🌐 westminster.gov.uk/notting-hill-carnival

Trading from residential properties

If you are planning to trade from your home or private property:

- ▶ You must ensure that you have permission from the landowner, landlord or housing provider to engage in commercial activities from within your home, communal areas and/or external gardens.
- ▶ You must comply with the various requirements of food hygiene, food trading standards and health and safety legislations.
- ▶ The customer must be standing inside of the property's garden wall or boundary at the time of trading and not on the pavement or road, otherwise a Street Trading Licence is required.
- ▶ You must submit a Temporary Event Notice (TEN) or apply for a premises licence if you wish to sell alcohol or provide regulated entertainment i.e. live music or recorded music for paying guests and/or members of the public (see page 18 for details). The last date for submitting a standard TEN for the bank holiday weekend is Friday 9 August 2024.



Please contact your local Licensing Team to verify whether you need a licence for your proposed Carnival activity:

Kensington and Chelsea Licensing

✉ licensing@rbkc.gov.uk

🌐 rbkc.gov.uk/licensing

☎ 020 7341 5152

Westminster Licensing

✉ licensing@westminster.gov.uk

🌐 westminster.gov.uk/licensing

☎ 020 7641 6500

Unlicensed activity

It is against the law to sell or knowingly allow alcohol to be sold without a premises licence or a Temporary Event Notice being in force.

Under certain circumstances performing live music or playing recorded music may also require a premises licence or a TEN.

If you allow such activities to take place on your premises without the appropriate licence or authorisation, you may be committing an offence.

Property fencing and boarding

Neither Westminster City Council or Kensington and Chelsea Council provides fencing for private residences and businesses.

Private landowners and property managers may take the decision to fence off gardens, private paths or property ahead of the weekend. All fencing, bracing or weights must be located within the housing boundary and not on pavements/the public highway.

Fencing is installed no earlier than the week prior to Notting Hill Carnival if possible.

Advice for businesses

Deliveries

Given the road restrictions in the area, please arrange for deliveries to take place earlier in the week before Carnival, or at the latest, on Saturday 24 August. No vehicle deliveries will be possible on Sunday 25 August or Monday 26 August.

For deliveries taking place on Tuesday 27 August, it is recommended to schedule them for late morning where possible to avoid delays.

Waste collection for businesses

Your usual business waste collection will be operating a normal service on Saturday 24 August, an early collection on Sunday 25 August up to 9am, and no collection on Monday 26 August.

If your waste is not collected by the Council, please ensure you make alternative arrangements with your waste contractor to fit with the access restrictions and road closures.

Carnival-related events on business premises

Please carefully check your premises licence to ensure that you are able to provide Carnival-related events during the bank holiday weekend.

If the activities you intend to provide differ from your normal day-to-day operation, then you may need to submit a Temporary Event Notice (TEN).

Trading alcohol where this is not usual business

To sell alcohol, you must have either a valid premises licence or a Temporary Event Notice (TEN) in place for that address. A TEN costs £21 and allows individuals to temporarily provide licensable activities, such as selling alcohol.

The last date for submitting a standard TEN for the bank holiday weekend is Friday 9 August 2024. We recommend discussing your proposals with the police and Environmental Health prior to submitting your TEN, as additional documentation may be required.

Please contact your local Licensing Team for further information:

Kensington and Chelsea Licensing

✉ licensing@rbkc.gov.uk

🌐 rbkc.gov.uk/licensing

☎ 020 7341 5152

Westminster Licensing

✉ licensing@westminster.gov.uk

🌐 westminster.gov.uk/licensing

☎ 020 7641 6500

Chairs and tables on pavements and roads

For safety, any business in the Carnival area that usually has tables or chairs or a summertime terrace needs to remove all furniture, platforms, barriers or decks no later than 5pm on Friday 23 August, before the start of Carnival.

Any items found to still be on the footway or highway from Saturday 24 August will be removed by the Council.

Sound systems

Sound systems are vital to Carnival, bringing an eclectic mix of music styles. Council officers are on hand to monitor noise levels throughout the weekend, and to make sure sound systems close down at 7pm.

The most efficient way to log a noise complaint is using the relevant Council's online form:

Kensington and Chelsea

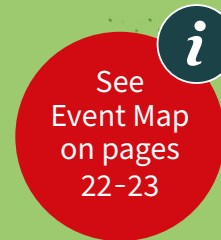
🌐 rbkc.gov.uk/global/report-it/noise-or-nuisance

☎ 020 7361 3002 (24hr line)

Westminster

🌐 westminster.gov.uk/report-it

☎ 020 7641 2000 – Option 4 (24hr line)



Official schedule

Notting Hill Carnival 2024 starts at 10am on Sunday 25 August and 10.30am on bank holiday Monday 26 August.

Saturday

UK National Panorama 4pm to 12am (midnight)
Steelband competition extravaganza the night before Carnival – Emslie Horniman’s Pleasance, Kensal Road, W10 3DH

Sunday

J’Ouvert 6am to 9am
The traditional celebration before the formal start of Carnival – Starts at Sainsbury’s, Canal Way, Ladbroke Grove, W10 5AA

Opening Ceremony 10am to 10.30am
Judging Zone – Great Western Road

Children’s Day Parade and Carnival 10am to 6pm
Main event of the day – Parade Route

Adults’ ‘Dutty Mas’ 12pm (noon) to 8.30pm
Extended J’Ouvert theme (see page 9) – Parade Route

Monday

Adults’ Day Parade and Carnival
10am to 8.30pm – Parade Route

Sunday and Monday

Static Sound Systems 12pm (noon) to 7pm

Judging Point closes
8.30pm – Great Western Road/Westbourne Park

Road Street Trading
10am to 8pm – Kensington and Chelsea
10am to 7pm – Westminster



Carnival event map

The Carnival area includes a mix of performance, trading, judging and public facilities.

Carnival

Parade Route
Where costumes and mobile sound systems meet spectators.

Sound Systems
Eclectic sound styles, from legendary to the up and coming.

Street Trading
Many stalls offering delicious food, drink and Carnival accessories.

Judging Zone
Where parade bands get marked by distinguished judges.

Live Stages
Popular focal points with great line-ups of multi-generational performers, from local children to Calypsonians and surprise show stoppers.

- ▶ **Horniman’s Stage**, Emslie Horniman’s Pleasance, Kensal Road, W10 3DH
- ▶ **Powis Square Stage**, Powis Square, W11 2AY

Facilities

First Aid Centres
First aid centres are provided by St John Ambulance, the nation’s leading first aid charity.

Toilets
Numerous toilet points are provided across the Carnival area.

Restricted Access
Roads are closed to Carnival visitors to help with crowd and emergency vehicle management.

Updates







All information is correct at the time of printing.

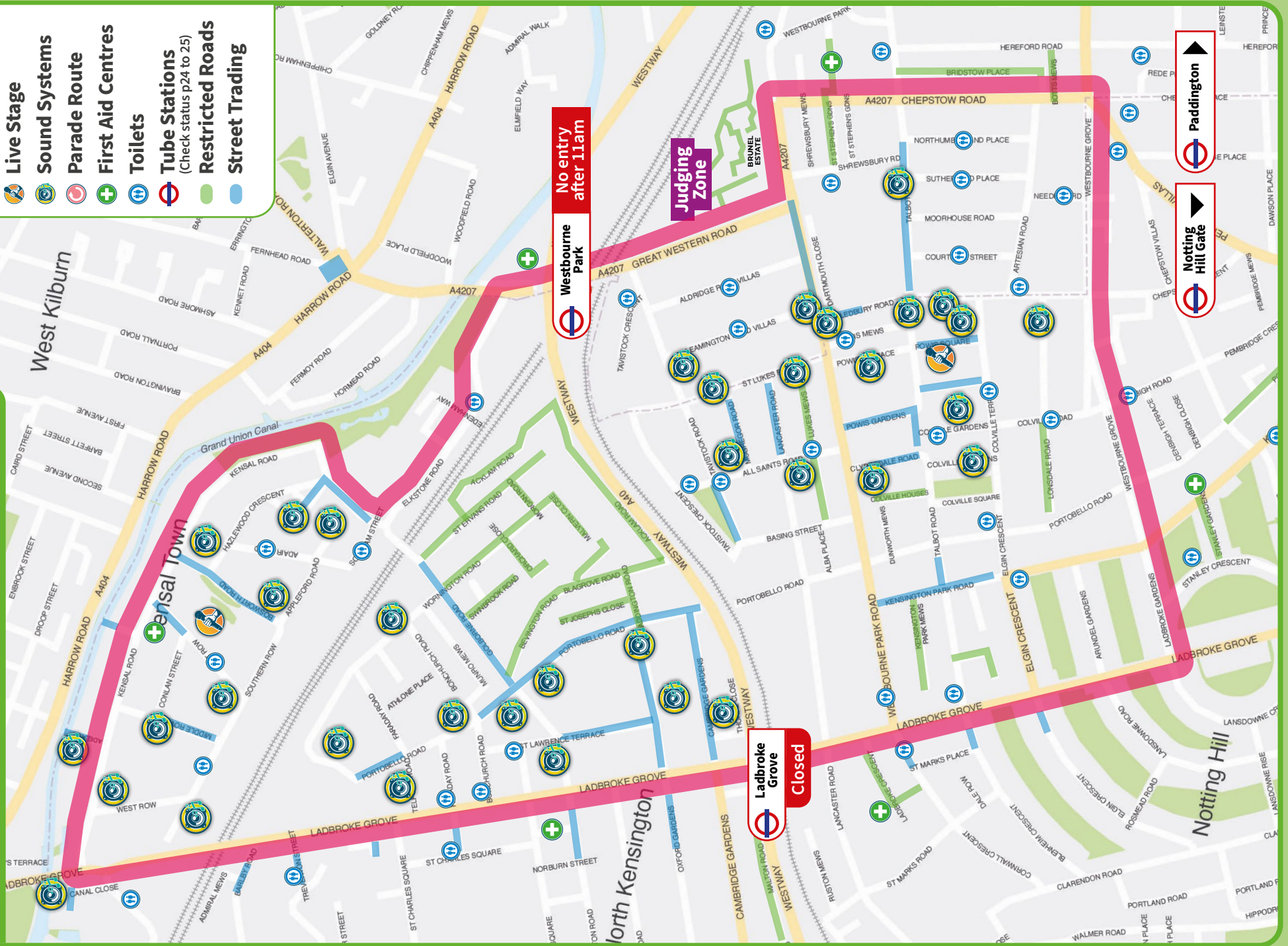
Please visit the Notting Hill Carnival website for more information from the organiser.



All information is correct at the time of printing. Please refer to your council's website for the latest information.

Event Map

-  Live Stage
-  Sound Systems
-  Parade Route
-  First Aid Centres
-  Toilets
-  Tube Stations
(Check status p24 to 25)
-  Restricted Roads
-  Street Trading



Travel information

for Sunday 25 and Monday 26 August
from Transport for London

London Underground

Restricted access



Some stations may be closed or will have different operating hours or station management in place. All open stations will be exceptionally busy and for safety reasons some stations may close temporarily to prevent overcrowding. It may be worthwhile walking part of your journey or seeking an alternative route.

- ▶ **Westbourne Park** – No entry into the station after 11am. When exiting the station after 11am, please note there is no access north of the station on Great Western Road. You are advised to use Paddington Station and walk to and from the Carnival area.
- ▶ **Ladbroke Grove** – Station closed.
- ▶ **Latimer Road** – From 11am expect temporary station closures. The station will only be reopened when safe to do so. Please check TfLGo or Journey Planner for the latest information.
- ▶ **Notting Hill Gate** – exit only from 11am to 6pm during which time the District/Circles lines will not stop. No interchange between Central line and District and Circle lines all day.
- ▶ **Holland Park** – For safety reasons will close early.
- ▶ **Royal Oak** – Exit only 11am to 6pm. Closes at 6pm.

Important



Westbourne Park station access changes. Exit only from 11am.

London Underground

Open as usual



- ▶ **Paddington** – Advisable for journeys to and from the Carnival area. There are lots of options including the Elizabeth Line, Circle, District, Bakerloo and Hammersmith & City lines. It's a short walk (20 minutes) to and from the Carnival route and will be less crowded than other stations in the area.
- ▶ **Shepherd's Bush** – Only a short walk (25 minutes) from the Carnival route. **It will be much less crowded than Notting Hill Gate and has more transport options.**
- ▶ **Bayswater** – A good alternative to Notting Hill Gate, as Circle and District lines will not stop there. May temporarily close for short periods of time to manage congestion.

All other stations will open as usual, please check TfL real time travel tools across the weekend for the latest information.

London Overground

Nearest stations



- ▶ **Queen's Park**
- ▶ **Kensal Rise**
- ▶ **Kensal Green**
- ▶ **Shepherd's Bush**

Monday 26 August – A Saturday timetable will run on Bank Holiday Monday.

More information

Plan your journey at tfl.gov.uk/carnival

London Buses*

Diversions



Saturday 24 August (10pm) to Tuesday 27 August (early)

- ▶ Due to road closures, day/night buses will be diverted away from the Carnival area.
- ▶ To the north of the Carnival area, buses start from the Prince of Wales public house on Harrow Road.
- ▶ To the south of the Carnival area, buses start from Notting Hill Gate.
- ▶ Bus stops within or next to the Carnival area will carry displays about diversions or disruptions.

Bus routes affected

Daytime buses: 2, 7, 16, 18, 23, 27, 28, 31, 36, 46, 52, 70, 94, 98, 148, 205, 220, 228, 295, 316, 328, 332, 414, 452

Night buses: N7, N16, N18, N27, N28, N31, N98, N205, N207

All information is correct at the time of printing.

For bus route changes please visit: tfl.gov.uk
Traffic alerts: tfl.gov.uk/traffic/status



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Bicycles and scooters

If cycling or using a scooter to get to Carnival, leave them somewhere secure and out of sight. Don't cycle or scooter within the event area as it can be dangerous and cause considerable annoyance to other Carnival goers.

Santander Cycle docks are suspended within the Carnival area. Rented e-bikes and e-scooters will be restricted within the Carnival area.

* London Buses operate extra day and night buses to serve Carnival.

Safety advice

Notting Hill Carnival is a fantastic event and we want to make sure everyone has a safe and enjoyable time.

Staff from the emergency services will be in the area during Carnival.

A number of first aid centres will also be in operation, together with medical response teams and ambulances.


Check the weather forecast before coming and, if it's going to be hot, wear a hat, apply sunscreen and drink plenty of water.

At Carnival look out for signs of yourself or others feeling unwell due to heat. Visit the NHS website to find out how to recognise heatstroke:

 [nhs.uk/conditions/heat-exhaustion-heatstroke](https://www.nhs.uk/conditions/heat-exhaustion-heatstroke)

Move to a cool place as soon as possible, slow down and drink water if you feel unwell. If you need medical help go to one of the first aid centres (see pages 22-23 for their location).

You can find more advice from the NHS on:

 [nhs.uk/live-well/seasonal-health/heatwave-how-to-cope-in-hot-weather](https://www.nhs.uk/live-well/seasonal-health/heatwave-how-to-cope-in-hot-weather)

To avoid picking up a tummy bug, wash and sanitise your hands as often as you can.

Lost people

If you come across a lost person or lose a person yourself, please alert a steward or police officer as soon as possible for assistance.



Flying of Drones

From 7am on Sunday 25 August until 11pm on Monday 26 August, there will be a restriction on the use of drones across the Carnival area.

The Civil Aviation Authority have imposed a restricted airspace that prohibits anyone from flying a drone within 2.7km of Ladbroke Grove Station. Any person flying a drone in this area will be committing an offence with the likely seizure of their drone and could be liable to prosecution.

Fire precautions from the London Fire Brigade

Barbeques

If you are planning a barbeque, please check your property owners' and landlords' rules as necessary and keep in mind they are prohibited in public places including parks.

- ▶ Ensure the barbeque is on a flat surface on level ground so it does not tip over.
- ▶ Never use petrol or paraffin to light your barbeque.
- ▶ Never use any flammable liquids on barbeques.
- ▶ Keep the barbeque outside, away from buildings, fences, sheds and furniture.
- ▶ Never use disposable barbeques indoors, on balconies or dry grass – a common cause of fire spread, especially during the summer.
- ▶ Never leave the barbeques unattended and make sure children, pets and garden games are kept at a safe distance.
- ▶ Avoid drinking alcohol if you are in charge of the BBQ.
- ▶ After cooking, let it cool and make sure it is properly out – smouldering ashes can give off dangerous carbon monoxide fumes and can be fatal.

If a fire breaks out

- ▶ Warn other people and get out and stay out.
- ▶ Call the Fire Brigade by dialling 999.
- ▶ Know the escape plan for your property, how and when to escape.

More information



Book a free home fire safety visit.

The London Fire Brigade carries out home fire safety visits and will fit free smoke alarms where needed. Visit: [london-fire.gov.uk](https://www.london-fire.gov.uk)



Medical emergencies

Advice from The London Ambulance Service and St John Ambulance

First steps

If the patient is mobile, please direct or assist the patient to the nearest First Aid Centre (see Event Map, pages 22-23).

If the patient cannot move – call for help. Police, medical or stewarding staff nearby can help more quickly than phoning for assistance.


Help us to help you

If you cannot see police, stewards or medical staff immediately, dial **999** and tell us:

- ▶ If the patient is conscious/breathing
- ▶ A description of what is wrong
- ▶ Any signs of major external bleeding or difficulty breathing
- ▶ Age, gender and number of patients
- ▶ The exact location of the emergency – look for house numbers, street names, landmarks, shops or the nearest junction. If you use ‘What Three Words’, you can give your specific location using the platform to emergency services
- ▶ Please stay with the patient until medical assistance is received and prepare to signal to medical staff arriving at your location.

Police details

 **101** – Non-emergency

 **999** – Emergency

Policing Notting Hill Carnival

 [met.police.uk](https://www.met.police.uk)


 [@metpoliceuk](https://twitter.com/metpoliceuk)



Helplines and contacts


Kensington and Chelsea Council

Pre and Post-Carnival Enquiries

 020 7361 3868
(weekdays 9am to 5pm)

 carnival@rbkc.gov.uk

Bank Holiday Weekend Carnival Enquiries


 020 7361 3868
Saturday 24 August to Monday
26 August (9am to 9pm)
Tuesday 27 August (9am to 5pm)

 carnival@rbkc.gov.uk


Noise Problems

 020 7361 3002 (24hr line)


Report the noise problem online:

 [rbkc.gov.uk/contact-us/
report-problem/report-
noise-or-nuisance-problem](https://www.rbkc.gov.uk/contact-us/report-problem/report-noise-or-nuisance-problem)


Cleaning Enquiries

 020 7361 3001 (weekdays only)

Report a cleaning problem online:

 [rbkc.gov.uk/contact-us/
report-problem/report-
problem-street](https://www.rbkc.gov.uk/contact-us/report-problem/report-problem-street)


Kensington and Chelsea Housing Services

 0800 137 111 (24hr line)

 [HM-CustomerServices@
rbkc.gov.uk](mailto:HM-CustomerServices@rbkc.gov.uk)

 [rbkc.gov.uk/housing/
repairs-and-major-works/
housing-repairs](https://www.rbkc.gov.uk/housing/repairs-and-major-works/housing-repairs)


Carnival Street Trading

 020 7341 5147 (Monday to
Saturday 8.30am to 1pm)

 [carnivalstreettrading@
rbkc.gov.uk](mailto:carnivalstreettrading@rbkc.gov.uk)


Westminster

Pre and Post-Carnival Enquiries

 020 7641 2390 (weekdays 9am
to 5pm until Friday 23 August)

 carnival@westminster.gov.uk
(email monitored over the
event weekend)

Noise Problems

 020 7641 2000 (24hr Action Line)

 [westminster.gov.uk/report-it](https://www.westminster.gov.uk/report-it)


Cleaning Enquiries

 [westminster.gov.uk/notting-
hill-cleanup](https://www.westminster.gov.uk/notting-hill-cleanup)

Contacts (continued)

Westminster

Westminster Housing Services

 0800 358 3783 (24hr line)
Press 1 if calling outside office hours (9am to 5pm, Monday to Friday)

Correspondence

Carnival Team
Westminster City Council
64 Victoria Street
London SW1E 6QP

 [westminster.gov.uk/notting-hill-carnival](https://www.westminster.gov.uk/notting-hill-carnival)

 @CityWestminster

Metropolitan Police

Non-emergency: Call 101
Emergency: Call 999

Policing Notting Hill Carnival:


 [met.police.uk](https://www.met.police.uk)

 @metpoliceuk

Organisers

Notting Hill Carnival Ltd.

The Tabernacle, 35 Powis Square
London W11 2AY

 020 7221 9700
(weekdays 10am to 6pm)

 office@nhcarnival.org

 [nhcarnival.org](https://www.nhcarnival.org)

 @NHCarnivalLDN

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