What is condensation?

Condensation is caused when warm, moist air hits a cold surface, such as a window or external wall, producing water droplets. If left, this can develop into black mould, leading to staining and damage to walls, ceilings, window frames and other surfaces.

Controlling ventilation and air circulation around your home is very important allowing moisture to escape from your home and prevent condensation.

Produce less moisture

Ventilate to remove moisture

Check out our tips to
MANAGING CONDENSATION
in your home

Stop moisture from spreading

Scan me

📞 **Call us 0800 358 3785**

Fill out our online form:
webforms.westminster.gov.uk/MouldAndCondensation

FAIRER HOUSING

City of Westminster

WORRIED ABOUT MOULD OR DAMP IN YOUR HOUSE?

Condensation is caused when warm air or steam hits a cold surface, producing water droplets on walls, windows and other surfaces. Controlling ventilation and air circulation around your home can help reduce condensation, and prevent problems with damp and mould.

If you have any concerns regarding condensation, please contact our dedicated team.

📞 **0800 358 3785**

Produce less moisture

Put lids on saucepans while you are cooking to reduce the amount of steam.

If you use a tumble dryer with a hose leading to the outside, make sure it is properly vented to an open window or through an outside wall.

If you need to dry clothes indoors, open the window and close the door of the room where the clothes are drying, so that moisture can escape outside rather than circulate around your home.

Open your windows for at least ten minutes every day. If your window frames have vents, keep these open as much as possible.

TIPS FOR
MANAGING CONDENSATION
IN YOUR HOME

Stop moisture from spreading

While cooking, bathing, or washing, use an extractor fan and/or open a window, and keep the door closed. If your extractor fan is not working, please report it to our Customer Contact Centre
📞0800 358 3783

Keep the extractor fan on and/or the window open for about 20 minutes after you have finished (with the door closed).

When condensation appears, wipe it away. Wipe down windows with a window squeegee, open window vents during the day or when going out, and open windows for at least ten minutes every day.

Ventilate to remove moisture

Try to open windows as much as possible when you're in your home, and for at least 10 minutes every day.

If you can, put free-standing wardrobes and other furniture against internal walls, leaving a gap between the wall and the furniture so that air can circulate around the room. Try not to overfill cupboards, wardrobes, and drawers so that air can circulate around the contents.

We recognise that heating costs are high, however during the colder months leaving your heating on low throughout the day can sometimes be more cost efficient than switching it 'on and off' on demand. It will also provide an even temperature throughout your home.

If your home is unoccupied during the day, make sure the timer is set so that your home is warm by the time you return. During very cold weather it is better to leave the heating on during the day to maintain an even temperature. The temperature can be set a few degrees lower while you are out and turned up when you return.

If you do not usually use all the rooms in your home, you should still keep them heated to avoid cold areas, wherever possible. It is better to keep all rooms heated to a low temperature than to have some rooms heated to a high temperature while others have the heating turned off.